



Service Bulletin

File in Section: -

Bulletin No.: PIE0247

Date: March, 2013

PRELIMINARY INFORMATION

Subject: Engineering Information – Service Tire Pressure Monitor System or Check Tire Pressure Lamp Illuminated

Models: 2013 Cadillac ATS

Attention: Proceed with this PI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL – refer to Service Bulletin 04-00-89-053DE for more details on the use of Engineering Information PIs.

Condition

Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI. Some customers may comment that the 'Service Tire Pressure Monitor System' or 'Check Tire Pressure' indicator on the instrument panel is illuminated.

Cause

GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Instructions

Gather the following information and contact one of the engineers listed below with the results.

1. When ignition is turned ON, after bulb check, does the Tire Pressure Telltale flash for 60 seconds or does it go directly to solid ON?
2. What are the DTCs?
3. Has any service been performed on the vehicle? (tire rotation, new tires, rim replacement or new rims, etc.)
4. Any aftermarket content? (Wheels, DVD players, window tinting etc.)
5. How many miles on the vehicle?
6. Has this vehicle been serviced for this condition previously?
7. Is this an intermittent condition?
8. Any current or previous concerns regarding Key Fob range?
9. Read all tire pressure sensor IDs with the J-tool and compare to ones stored in the BCM.
10. Check the RCDLR RF range around vehicle @ 30 ft. Is it ok?

Contact Information

Engineer Name	Phone Number
Muhammad Turjo	(248) 202-3145
Doug Kidd	(586) 907-5076

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
E9576*	Engineering Information - Service Tire Pressure Monitor System or Check Tire Pressure Lamp Illuminated	0.5 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		