File in Section: -
Bulletin No.: PIE0248
Date: March, 2013

Service Bulletin

PRELIMINARY INFORMATION

Subject: **Engineering Information – Slow Loss of Tire Pressure, Tire Leak from Bead Area**

Models: **2013 Cadillac XTS**
Equipped with 19 Inch Wheels (RPO RT9) and Tires (RPO Q2B)

Attention: **Proceed with this PI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL – refer to Service Bulletin 04-00-89-053E for more details on the use of Engineering Information PIs.**

Condition

Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.

Some customers may comment on a tire that slowly loses air pressure over a period of days or weeks. This may also be noticed on dealer inventory.

Cause

GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Instructions

Important: GM Engineering is only interested in tire leaks from the bead area.

Confirm the leak is from the bead area of the tire and contact one of the engineers listed below for further instructions. DO NOT dismount the tire from the wheel or attempt any repairs prior to calling.

The engineer may request tire/wheel assemblies back for root cause analysis. Order Wheel, P/N 22783689, and Tire, P/N 19254030, to replace the affected assembly.

Contact Information

Engineer Name	Phone Number
Chad Fisher	586-907-5148
Greg Kakert	586-907-0583

Please include the following information if leaving a message:

– Technician name
– Dealer name and phone number
– Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
E9577*	Engineering Information – Tire Leak From Bead Area – Replace Tire/ Wheel Assembly	0.7 hr

Labor Operation	Description	Labor Time
Add	To Replace Each Additional Tire/Wheel	0.3 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		