



Service Bulletin

File in Section: -

Bulletin No.: PIE0252

Date: April, 2013

PRELIMINARY INFORMATION

Subject: Engineering Information – Front Compartment (Underhood) Fuse Block Replacement

Models: 2012-2013 Chevrolet Sonic

Attention: Proceed with this PI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL – refer to Service Bulletin 04-00-89-053E for more details on the use of Engineering Information PIs.

Condition

Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.

Some customers may be experiencing electrical component issues that can be traced back to the front compartment (underhood) fuse block. The replacement of the fuse block corrects the condition, however when the component is returned for inspection, there is no problem found with the fuse block.

Cause

GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Instructions

If diagnostic procedures lead to the front compartment (underhood) fuse block, perform the following steps BEFORE REPLACING the fuse block.

1. Verify that all connectors are properly seated and tight.
2. Verify that all components are properly seated in the device.
3. Verify that all the fuses are working properly. Replace any questionable fuses. Ensure they are completely seated, tight and fit properly in their mating terminals.
4. Confirm the relays are working properly. If they are questionable, blown or loose, replace the relay and ensure it is completely seated, tight and fits properly in the mating terminals.

If the above steps do not correct the condition and it is determined that the front compartment (underhood) fuse block needs to be replaced, contact one of the engineers listed below before removing and/or replacing the fuse block.

Contact Information

Engineer Name	Phone Number
David Gardner	248-756-5652
Hilda Ochoa-Hall	586-404-5705

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
J7742*	Engineering Information – Front Compartment (Underhood) Fuse Block Replacement	0.3 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		