



Service Bulletin

File in Section: -

Bulletin No.: PIE0255

Date: April, 2013

PRELIMINARY INFORMATION

Subject: Engineering Information – Malfunction Indicator Lamp On, DTCs P018B, P023F, P2635, P7635, U18A2, U0074, U0128, U0197 or U0422 Set

Models: 2013 Buick LaCrosse, Regal
2013 Cadillac SRX
2013 Chevrolet Equinox, Malibu
2013 GMC Terrain

Attention: Proceed with this PI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL – refer to Service Bulletin 04-00-89-053E for more details on the use of Engineering Information PIs.

Condition

Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.

Some customers may comment that the malfunction indicator lamp is on.

When checking the vehicle for DTCs, P018B, P023F, P2635, P7635, U18A2, U0074, U0128, U0197 or U0422 may be set as current or in history.

Cause

GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Instructions

If you encounter a vehicle with the above concern, please contact one of the engineers listed below for further instructions. DO NOT attempt to repair the vehicle prior to calling.

Contact Information

Engineer Name	Phone Number
William Eid	586-907-2959
Thomas Kubacki	248-568-6906

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
J7832*	Engineering Information – Fuel Pump Power Control Module (FPPM)	0.2 hr

Labor Operation	Description	Labor Time
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		