

NUMBER: 23-019-13

GROUP: Body

DATE: May 24, 2013

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of Chrysler Group LLC.

THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 13-034. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Cracked Upper Swing Gate Hinge Cover

OVERVIEW:

This bulletin involves inspecting and if necessary replacing the upper swing gate hinge cover.

MODELS:

2013 (JK) Wrangler

NOTE: This bulletin applies to vehicles built on or after February 26, 2013 (MDH0226XX) and on or before February 27, 2013 (MDH0227XX).

SYMPTOM/CONDITION:

Cracked upper swing gate hinge cover.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	55397090AB	Cover, Upper Swing Gate Hinge (Body Side)

REPAIR PROCEDURE:

1. Inspect the upper swing gate hinge cover (body side). Was it cracked at the area shown in (Fig. 1).
 - a. Yes >>> Remove and replace the upper swing gate hinge cover (body side).
 - b. No >>> Continue further diagnosis, this bulletin does not apply.

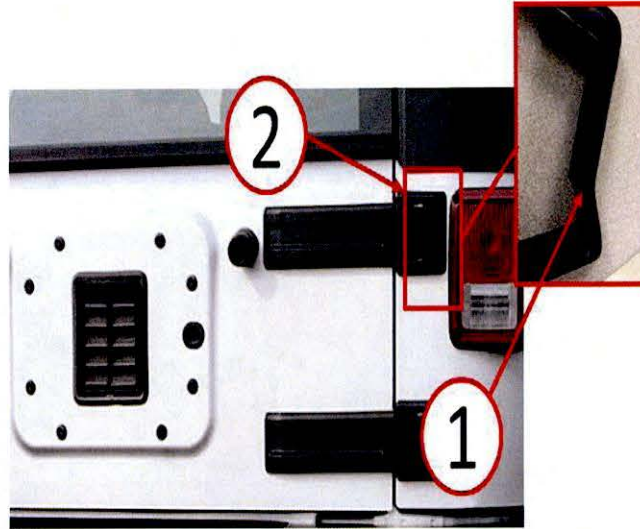


Fig. 1 Swing Gate Upper Hinge Cover

- 1 - Suspect Crack Area
- 2 - Swing Gate Upper Hinge Cover (Body Side)

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
23-08-43-90	Inspect Upper Swing Gate Hinge Cover Only (0 - Introduction)	0.2 Hrs.
23-08-43-91	Inspect and Replace Upper Swing Gate Hinge Cover Only (0 - Introduction)	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
----	----------------