

**NUMBER:** 23-007-13

**GROUP:** Body

**DATE:** February 20, 2013

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**SUBJECT:**

Mopar '11 Shifter Handle Contacting Bezel

**OVERVIEW:**

This bulletin involves shimming the rear of the shifter to eliminate contact with the shifter bezel and if necessary replacing the shifter bezel if damage has occurred.

**MODELS:**

2011 (LD) Charger

**NOTE:** This bulletin applies to the Mopar '11 Charger (sales code AVD) only which is equipped with the pistol grip shift knob.

**SYMPTOM/CONDITION:**

The customer may experience the shifter contacting the shifter bezel when the shifter is placed into drive.

**DIAGNOSIS:**

If the customer describes the symptom, perform the Repair Procedure.

**PARTS REQUIRED:**

Qty.	Part No.	Description
2 (AR)	06106668AA	Washer
1 (AR)	68147017AB	Bezel, Shifter

**SPECIAL TOOLS/EQUIPMENT REQUIRED:**

C-4755	Trim Stick
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**REPAIR PROCEDURE:**

1. Relocate the center console rearward in order to gain access and remove the shifter assembly. Refer to the detailed procedures available in DealerCONNECT >TechCONNECT >: Service Info > 23-Body > Interior > CONSOLE, Floor > Removal and/or Service Info > 21 - Transmission and Transfer Case > Automatic - NAG1 > SHIFTER, Transmission > Removal > SHIFTER - FLOOR MOUNT for assistance in addition to this procedure.

- Using a trim stick (1) remove the shift knob trim ring (2) to gain access and remove the retaining pin (3) from the base of the shift knob (Fig. 1). Remove the shift knob.

**NOTE: The pistol grip shift knob may require the removal of the side grips to access its retaining point to allow removal of the knob.**



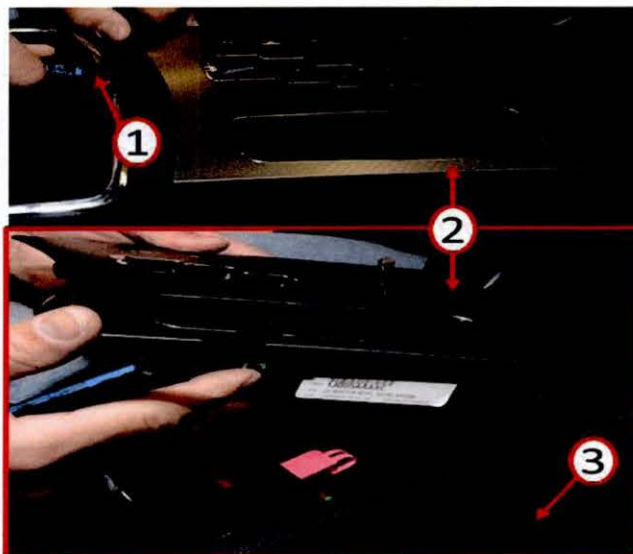
**Fig. 1 Shift Knob Removal**

- 1 - Trim Stick
- 2 - Shift Knob Trim Ring (Standard Shift Knob Shown)
- 3 - Retainer Pin (Base of Shift Knob)

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- Using a trim stick (1) gently pry between the shifter bezel (2) and the floor console (3) to release the snap retainers that secure the bezel (Fig. 2).

**NOTE: Do not fully remove the bezel until the shifter bezel wiring harness has been disconnected. Avoid excessive force to remove the bezel.**

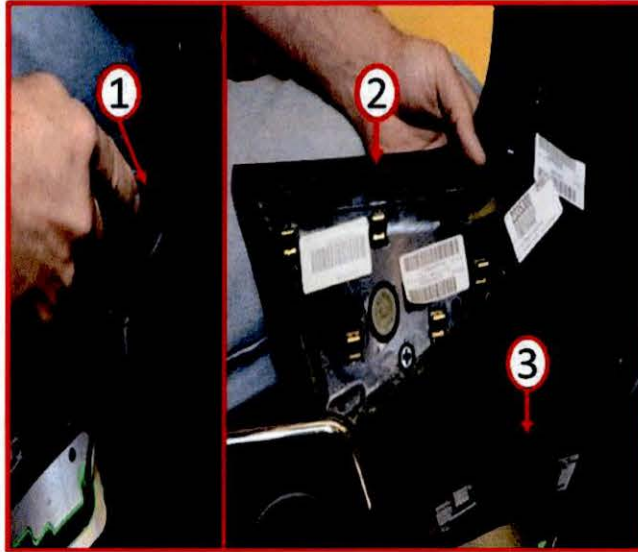
**NOTE: If the shifter bezel is damaged from shift knob contact it should be replaced using p/n 68147017AB.**



**Fig. 2 Shifter Bezel Removal**

- 1 - Trim Stick
- 2 - Shifter Bezel
- 3 - Floor Console

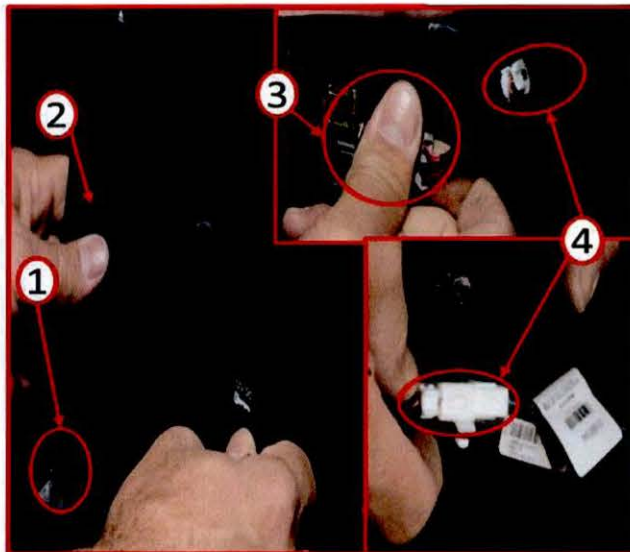
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4. Using a trim stick gently pry between the front console storage bin (1) and the floor console side close out panel (2) to release the two snap retainers that secure the close out panel to the instrument panel and remove both console side close out panels (Fig. 3).



**Fig. 3 Console Side Cover Removal**

- 1 - Trim Stick (Front Console Storage Bin)
- 2 - Console Side Close Out Panel
- 3 - Floor Console

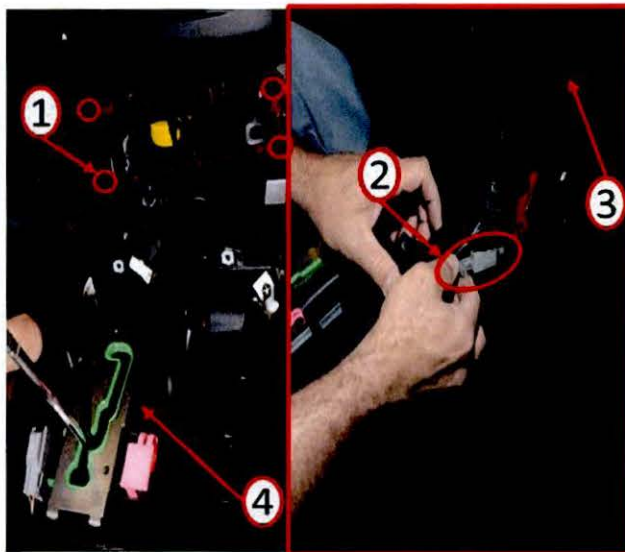
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5. Remove the two screws securing the storage bin retaining tabs (1) to the front console (Fig. 4).
  6. Disconnect the 12V power outlet wiring harness (3) from the rear of the storage bin (Fig. 4).
  7. Disconnect the LED/Lamp wiring harness (4) from the rear of the storage bin and remove the storage bin (Fig. 4).



**Fig. 4 Console Storage Bin Removal**

- 1 - Front Retaining Tab
- 2 - Console Storage Bin
- 3 - 12V Power Outlet Wiring Harness
- 4 - LED/Lamp Wiring Harness

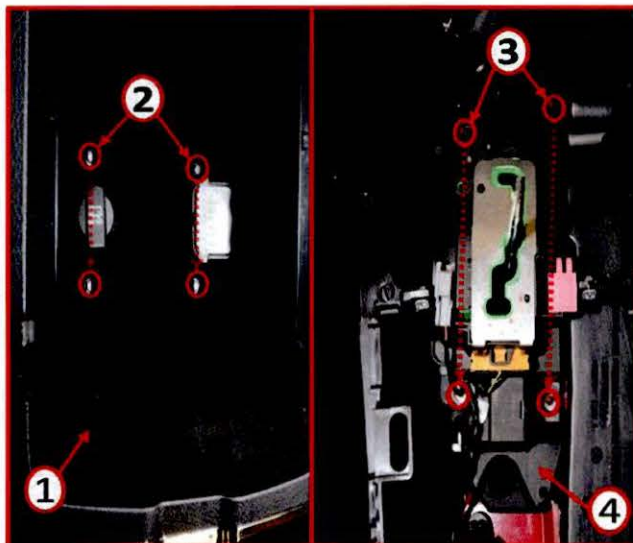
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- 8. Remove the four screws (1) that secure the front of the console to the instrument panel (3) (Fig. 5).
  - 9. If equipped, disconnect the USB jumper harness (2) (Fig. 5).



**Fig. 5 Reposition Console**

- 1 - Front Console Retaining Screws
- 2 - USB Jumper Harness
- 3 - Instrument Panel
- 4 - Shifter Assembly

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10. Remove the four screws (2) from the rear bin that secure the floor console (1) to the floor panel transmission tunnel and slide the floor console rearward.
  11. Remove the four retaining nuts (3) securing the shifter assembly (4) to the floor panel transmission tunnel and remove the shifter assembly.

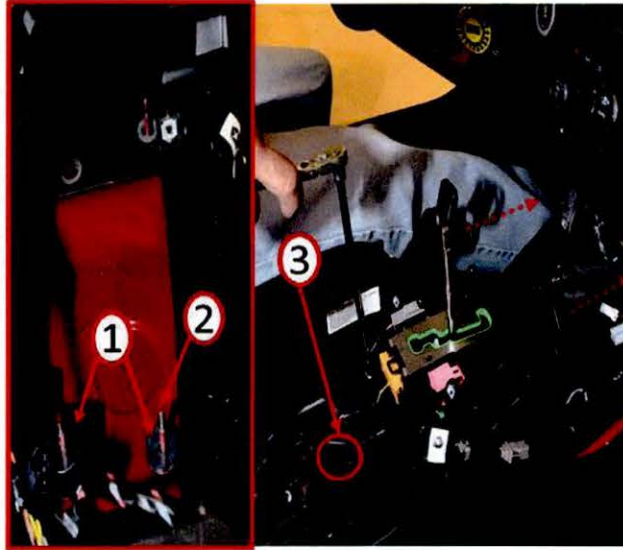


**Fig. 6 Console Reposition and Shifter Removal**

- 1 - Rear Bin (Floor Console)
- 2 - Rear Console Bin Retaining Screws
- 3 - Shifter Retaining Nuts
- 4 - Shifter Assembly

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12. With the shifter removed, place a washer (P/N 06106668AA) (1) on each of the rear shifter retaining studs (2) and reinstall the shifter.



**Fig. 7 Shifter Shim Installation**

- 1 - Washer (P/N 06106668AA)
- 2 - Shifter Retaining Stud
- 3 - Floor Console Locating Hole (Shifter Assembly)

13. Slide the floor console forward ensuring the locating pin on the console is seated in the locating hole of the shifter assembly (3) to ease reinstallation.

14. Reverse the procedure for reassembly.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Amount
21-01-03-91	Shifter, Automatic Transmission - Adjust Assembly (2 - Skilled)	0.5 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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