

**NUMBER:** 23-004-13

**GROUP:** Body

**DATE:** January 31, 2013

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**SUBJECT:**

Right And/Or Left Rear Door Contacts Inner Quarter Panel

**OVERVIEW:**

This bulletin involves inspecting and if necessary installing a new rear door bumper stop.

**MODELS:**

2011-2012 (LX) 300

**NOTE:** This bulletin applies to vehicles built before October 17, 2011 (MDH1017XX).

**SYMPTOM/CONDITION:**

Right and/or left rear door contacts inner quarter panel.

**DIAGNOSIS:**

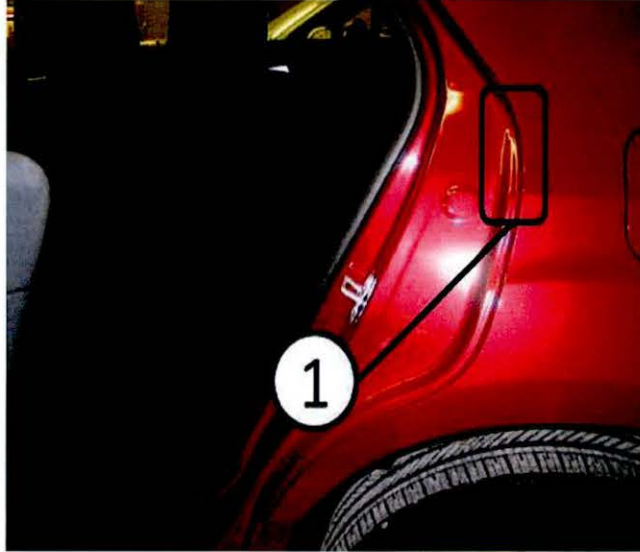
If the customer describes the symptom, perform the Repair Procedure.

**PARTS REQUIRED:**

Qty.	Part No.	Description
1 (AR)	05020813AB	Bumper, Stop

**REPAIR PROCEDURE:**

1. Is the right and/or left door contacting the inner quarter panel at the area shown in (Fig. 1)?
  - a. Yes>>> Proceed to [Step #2](#).
  - b. No>>> Continue further diagnosis, this bulletin does not apply.



**Fig. 1 Left Rear Door**

1 - Door Contact Area

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**NOTE: The contact areas of the door and quarter panel will need to be polished to remove any marring. If paint is chipped, touch-up paint will need to be applied.**

2. Replace the rear door bumper stop(s) with p/n 05020813AB as shown in (Fig. 2).



**Fig. 2 Left Rear Door**

1 - Rear Door Bump Stop

3. Adjust the door to quarter panel fitment 0.5mm over flush.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Amount
23-41-43-93	Inspect The Right And Left Rear Door Inner Quarter Panel Only (0 - Introduction)	0.2 Hrs.
23-41-43-94	Inspect The Right And Left Rear Door Inner Quarter Panel And Replace One Door Stop Bumper (0 - Introduction)	0.2 Hrs.
23-41-43-95	Inspect The Right And Left Rear Door Inner Quarter Panel And Replace Both Door Stop Bumpers (0 - Introduction)	0.3 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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