



Service Bulletin

File in Section: -

Bulletin No.: PIE0255B

Date: May, 2013

PRELIMINARY INFORMATION

Subject: Engineering Information – Malfunction Indicator Lamp On, DTCs P018B, P023F, P2635, U18A2 or U0074 Set

Models: 2013 Buick LaCrosse, Regal
2013 Cadillac SRX
2013 Chevrolet Malibu

Attention: Proceed with this PI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL – refer to Service Bulletin 04-00-89-053E for more details on the use of Engineering Information PIs.

This PI is being revised to remove the Equinox and Terrain from the models. Please discard PIE0255A.

Condition

Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.

Some customers may comment that the malfunction indicator lamp is on.

When checking the vehicle for DTCs, P018B, P023F, P2635, U18A2 or U0074 may be set as current or in history.

Cause

GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Instructions

If you encounter a vehicle with the above concern, please complete the following and contact one of the engineers listed below for further instructions. DO NOT attempt to repair the vehicle prior to calling.

1. List all current (active) DTCs in all control modules:
2. Are the current (active) DTCs repeatable?
3. List any former (history) DTCs in all control modules:
4. Was TAC contacted? TAC Case#: What was TAC's recommendation?
5. Is the condition temperature related? If Yes, under what conditions?
6. Have you completed the appropriate SI documents for the DTCs listed?
7. What SI document #'s were used for diagnosis?
8. Using the SI document listed above, list all answers to all steps that were followed in the Circuit/System Testing section.
9. What step in the SI document led to replace the Unit? (Include all DVOM readings/comments)
10. Was there a previous repair that was related to this dealer visit?
11. Is the vehicle modified/non-production accessories?
12. Does the vehicle have a recent history of low battery voltage?
13. Has the vehicle been jump-started?

14. Has the battery recently been charged?
15. Is the FPPM wiring harness routed properly and free from any stretched and pinched wiring?
16. Have the FPPM ground been checked? (If no, check)
17. Have the FPPM connector been checked for “backed out” or damaged connector/terminals? (If no, check)
18. Controller Scan Code # (Bar code on FPPM)

Contact Information

Engineer Name	Phone Number
William Eid	586-907-2959
Thomas Kubacki	248-568-6906

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
J7832*	Engineering Information – Fuel Pump Power Control Module (FPPM)	1.0 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		