



Service Bulletin

File in Section: -

Bulletin No.: PIE0266

Date: August, 2013

PRELIMINARY INFORMATION

Subject: Engineering Information – Engine Overheats and/or DTC P00B7

Models: 2013-2014 Cadillac ATS with RPO LCV, LTG
2014 Chevrolet Impala with RPO LKW
2013 Chevrolet Malibu with RPO LCV, LTG
2014 Chevrolet Malibu with RPO LKW, LTG
All Built After October 1, 2012

Attention: Proceed with this PI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. **THIS IS NOT A RECALL** — refer to the latest version of Service Bulletin 04-00-89-053 for more details on the use of Engineering Information PIs.

Condition

Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.

Some customers may comment that the vehicle temperature gauge reads higher than normal and/or the AC Off or High Engine Temperature Messages are displayed on the instrument panel cluster (IPC). DTC P00B7 may be set in the ECM.

Cause

GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

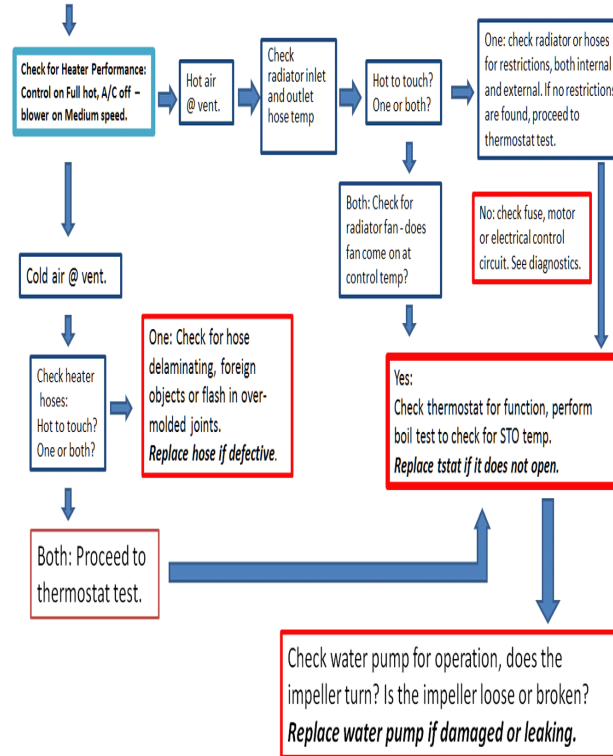
Instructions

Prior to performing the diagnostic steps, verify the following:

- The coolant level is at the specified level.
- There are no external coolant leaks.
- There are no external kinks or restrictions in any of the rubber coolant or heater hoses.

Use the following table to diagnose the condition. When the cause is found, **contact one of the engineers listed below before proceeding** with the repair.

Cooling system diagnosis - assumes fully packed vehicle system, functional surge tank system and pressure cap operating to specifications.
Tactile observations for overheat conditions.



3600959

Contact Information

Engineer Name	Phone Number
Jennifer Graham	(248) 292-9825
Jim Williams	(248) 431-9785

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
4080138*	Engineering Information – Engine Overheats And/Or DTC P00B7	0.5 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		