



Service Bulletin

File in Section: -

Bulletin No.: PIP4898A

Date: September, 2013

PRELIMINARY INFORMATION

Subject: Duramax Diesel Engine Oil Pan Whine Noise

Models: 2010-2012 Chevrolet Express, Silverado
2010-2012 GMC Savana, Sierra
Equipped with the 6.6L Diesel Engine RPO codes LGH or LML built before May 2012.

This PI was superseded to update recommended field and model years. Please discard PIP4898.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some 6.6L (RPO LGH and LML) engines built before May 2012 may exhibit an engine buzz, moan, rattle, whine, or vibration type noise that can typically be heard at idle or low RPM. The noise may be hard to duplicate, change in intensity, and/or phase in and out when listened to for a long period of time.

The noise will be the loudest near the bottom of the oil pan. The noise is generated by fluid pulsations inside the oil pump. Oil pressure readings will be normal.

Recommendation/Instructions

If the concern of an oil pump whine noise has been identified, the repair is an updated oil pump. The parts catalog has been updated with the revised oil pump part number. Order the current GMSPO/CCA oil pump as listed in the parts catalog for 2010 through 2012 6.6L (RPO LGH and LML) engines.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.