



# Service Bulletin

File in Section: -

Bulletin No.: PIP4972C

Date: March, 2013

## PRELIMINARY INFORMATION

**Subject:** Allison LCT1000 Range Inhibit Or No Forward Reverse P0877 Or P2723 May Be Set

**Models:** 2001-2007 Chevrolet Silverado Classic  
2007-2010 Chevrolet Silverado  
2003-2009 Chevrolet Kodiak  
2001-2007 GMC Sierra Classic  
2007-2010 GMC Sierra  
2003-2009 GMC Topkick  
Equipped with the Allison LCT1000 Transmission RPO M74 or MW7

This PI was superseded to update model years and recommendations field. Please discard PIP4972B.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some customers may comment that the vehicle will not move in forward or reverse. Codes P0877 Or P2723 may be set.

This condition may occur after the replacement of the spin-on oil filter.

### Recommendation/Instructions

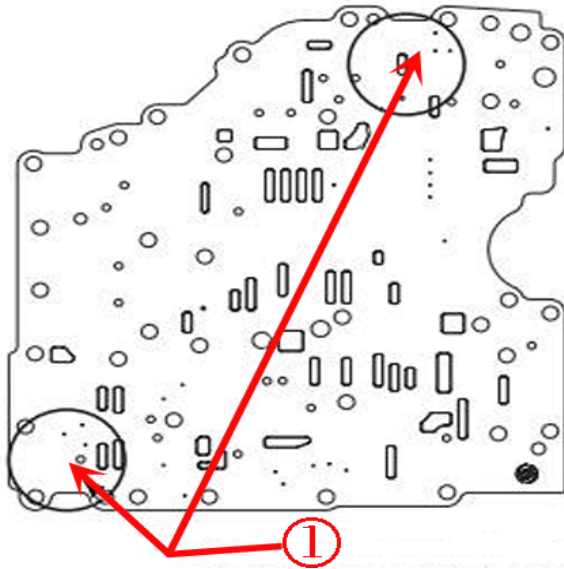
Many aftermarket spin-on filters are shipped with a protective shrink-wrap packaging that may inadvertently be introduced into the transmission during filter installation; this can contribute to a condition where the valve body separator plate orifices can become plugged. Always closely inspect the separator plate for this condition anytime the valve body is removed.

There are many possible locations where the plastic may lodge. The following are two locations seen on field returned transmissions:

PCS1 feed hole - An intermittent or no reverse condition can be exhibited when the PCS1 feed is blocked along with P2723 setting.

Reverse pressure orifice - Drive range may be inhibited along with P0877 setting.

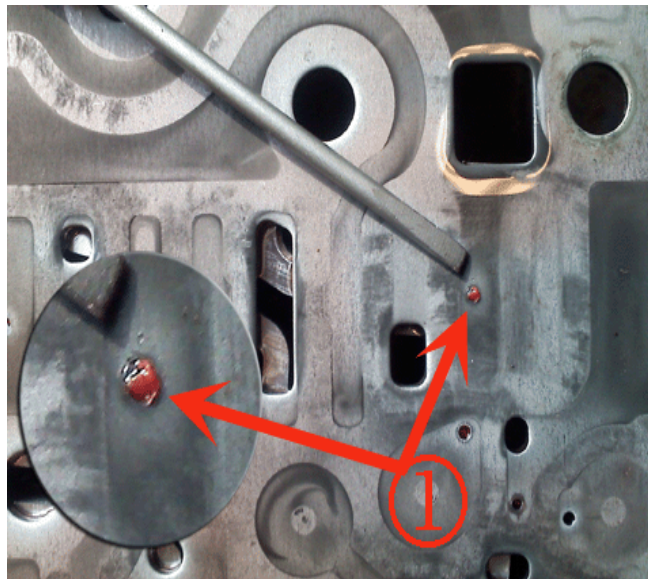
The most common areas of blockage are shown in the picture below:



2900575

Call out 1

Most common areas of blockage.



3287575

Call out 1

Example of blockage.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.