



Service Bulletin

File in Section: -

Bulletin No.: PIP5021A

Date: May, 2013

PRELIMINARY INFORMATION

Subject: PQC 2012 to 2013 Allison A1000 Automatic Transmission Assembly Restriction

Models: 2012-2013 Chevrolet Silverado
2012-2013 GMC Sierra
Equipped With The Allison LCT1000 Transmission RPO MW7

This PI was superseded to update model years. Please discard PIP5021.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

As part of our normal process, the following Allison 6 Speed Automatic Transmission Assembly (RPO MW7) Part Numbers have been placed on restriction through PQC.

Model year 2012

4wd – P/N 24257850 (AK6 w/o PTO) 24257851 (AK7 with PTO)

2wd – P/N 24242411 (YP1 w/o PTO) 24242413 (YP3 with PTO)

Model year 2013

4wd – P/N 24258552 (3AKH w/o PTO) 24258554 (3BKH with PTO)

2wd – P/N 24258551 (3ACH w/o PTO) 24258553 (3BCH with PTO)

Please contact PQC whenever you determine the vehicle you are working on requires an Allison 6 Speed Automatic Transmission Assembly replacement.

We greatly appreciate your cooperation in providing Engineering with product feedback by filling out the information listed below as accurately as possible prior to your call to PQC.

Recommendation/Instructions

Caller's Name/Position:

Direct Phone Number:

Customer Concern (Detailed):

Customer's Concern duplicated?

Is the vehicle modified/non-production accessories?

Were any transmission maintenance or component replacements completed on this vehicle prior to contacting PQC?

(If yes, please describe)

What SI document # was used for diagnosis?

What step in the SI document led you to replace the transmission?

Is the transmission being replaced as a result of another repair?

Has an attempt been made to disassemble the transmission?

List all DTCs:

Note: Capture any Freeze Frame Data for original failure before clearing codes and duplicating concern as the original data may be lost during this process.

Were the DTCs cleared and the vehicle test-driven?

Did the DTCs reappear?

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.