



Service Bulletin

File in Section: -

Bulletin No.: PIP5058A

Date: January, 2013

PRELIMINARY INFORMATION

Subject: 2013 Chevrolet Spark AISIN Transmission Torque Converter Valve Body and TCM Restriction

Models: 2013 Chevrolet Spark
with AISIN (MNG) 80-40LE Transmission

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

As part of our ongoing quality improvement efforts the 2013 Chevrolet Spark with AISIN (MNG) 80-40LE Transmission has several parts that will be placed on restriction through the PQC to assist Engineering with product feedback effective 9-1-2012. Your cooperation with this program is greatly appreciated. Prior to contacting the PQC please fill out the information listed below as accurately as possible.

The Parts on restriction:

Transmission Assembly

P/N: 25181682

Torque Converter

P/N: 25188088

Valve Body

P/N: 25188306

Transmission Control Module (TCM)

P/N: 25181372

Recommendation/Instructions

Part Requested:

Caller's Name/Position:

Technician Direct Phone:

Dealer Parts Manager Name:

Parts Manager's Fax Number:

Dealership's Correct Address:

Customer Concern:

Has the vehicle been modified with non-production accessories?

What type of service is the vehicle being used in (police, taxi, delivery, personal, etc.)?

Describe the failure of the component (Transmission, Torque Converter, Valve Body or Transmission Control Module (TCM):

Why is the requested component needed:

Broadcast Code:

Serial Number:

Replacement Cost = \$

Requested Labor Time:

Does the vehicle have any DTCs in any module (ECM/TCM/BCM etc.)?

Note: GDS must be launched from TIS to make sure all the data is captured and can be retrieved.

Performance:

Are there any transmission related DTCs?

Are there any shifting issues (late, early, missed, no shift)?

When does the performance issue occur (hot, cold, under accel/decel)?

Is there any unwanted vibration?

Any other transmission performance issues?

Leaks:

Where is the leak located?

Noise:

What kind:

Where is it:

Frequency of noise:

When does it occur:

How long does it last:

Transmission Fluid:

Fluid level?

Transmission fluid contamination?

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.