



# Service Bulletin

File in Section: -

Bulletin No.: PIP5068A

Date: July, 2013

## PRELIMINARY INFORMATION

**Subject:** Noise Or Vibration From The Engine Or Transmission

**Models:** 2012 - Chevrolet Express, Silverado  
2012 – GMC Savana, Sierra  
Equipped with the 4L60E (M30) Transmission and the 4.3 (LU3), 4.8 (L20) or the 5.3 (LMF) engine

**This PI was superseded to update warranty information section. Please discard PIP5068.**

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some customers may comment of a knock noise or vibration from the engine or transmission on vehicles built between August 15, 2011 and October 31, 2011.

The condition may increase with engine RPM.

The engine flex plate should be inspected for being cracked.

### Recommendation/Instructions

If the engine flex plate is found to be cracked. The flex plate and transmission bell housing should be replaced.

### Parts Information

Part Number	Description	QTY
24206953	Bell Housing	1
12555640	Flex Plate (Fly Wheel) 4.3 (LU3)	1
12637677	Flex Plate (Fly Wheel) 4.8 (L20) 5.3 (LMF)	1

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
8464910	Torque Converter Housing Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.