



NUMBER: 18-030-13

GROUP: Vehicle Performance

DATE: July 23, 2013

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 13-047. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Transmission Temperature Warning Lamp ON

OVERVIEW:

This bulletin involves running a Vehicle Scan Report using wiTECH and submitting a Star Case.

MODELS:

2014 (BF) 500L

NOTE: This Service Bulletin applies to vehicles built on or before June 10, 2013 (MDH 0610XX)

SYMPTOM/CONDITION:

Some customer may experience a transmission temperature warning lamp on because the vehicle has incorrect software. Other shifting concerns are possible as well such as harshness or delays.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

REPAIR PROCEDURE:

1. Does this vehicle have an automatic transmission?
 - a. Yes >>> Go to step 2.
 - b. No >>> Go to step 5.
2. Using the wiTECH tool run a vehicle Scan Report on the vehicle.
3. Vehicles equipped with automatic transmission the Powertrain Control Module (PCM) part number should be 68214305AC. The Transmission Control Module (TCM) part number should be UF06O047.
4. Are the part numbers correct?
 - a. Yes >>> Repair complete, return vehicle to the customer or dealer inventory.
 - b. No >>> Go to step 8.

5. Using the wiTECH tool run a vehicle Scan Report on the vehicle.
6. Vehicles equipped with manual transmission the Powertrain Control Module (PCM) part number should be 68214304AC.
7. Is the part number correct?
 - a. Yes >>> Repair complete, return vehicle to the customer or dealer inventory.
 - b. No >>> Go to step 8.
8. Contact Star Center by submitting a Star Case.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-19-00-93	Run, Vehicle Scan Report (2- Skilled)	8 - Engine Performance	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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