THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 13-024. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

HELP USING THE wiTECH DIAGNOSTIC APPLICATION FOR FLASHING AN ECU IS AVAILABLE BY SELECTING "HELP" THEN "HELP CONTENTS" AT THE TOP OF THE wiTECH DIAGNOSTIC APPLICATION WINDOW.

THE wiTECH SOFTWARE LEVEL MUST BE AT RELEASE 13.03 OR HIGHER TO PERFORM THIS PROCEDURE.

SUBJECT:
Flash: System Improvements

OVERVIEW:
This bulletin involves selectively erasing and reprogramming the Engine Control Module (ECM) with new software.

MODELS:

| 2013 | (DJ) | Ram Pick Up (2500) |
| 2013 | (D2) | Ram Pick Up (3500) |

NOTE: This bulletin applies to D2/DJ vehicles equipped with a 6.7L Cummins engine (Sales code ETK).

SYMPTOM/CONDITION:
With the ignition in the "Run" position, engine not running, a small number of customers may experience a message in the Vehicle Information Center that states "Service Exhaust System - see dealer" erroneously or if a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

DIAGNOSIS:

Using a Scan Tool with the appropriate Diagnostic Procedures available in TechCONNECT, verify all engine systems are functioning as designed. If DTC's are present, record them on the repair order and repair as necessary before proceeding further with this bulletin.

If the above condition is present, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	04275086AD	Label, Authorized Modification

REPAIR PROCEDURE:

NOTE: The wiTECH diagnostic application is the only method for flashing ECU's. Help using the wiTECH diagnostic application for flashing an ECU is available by selecting "Help" then "Help Contents" at the top of the wiTECH diagnostic application window.

NOTE: wiTECH may erroneously give an error message at the conclusion of the download stating the that the flash was not successful. If there is an error message after the flash has completed, first confirm that the DTC U1601 is not present and that the P/N has been updated. If so, start the engine to confirm the flash was successful. If DTC U1601 is present, OR the P/N did not update, OR the engine did not start, the flash may have been unsuccessful. Restart the flash update.

1. Reprogram the ECM with the latest software. Follow the detailed service procedures available in DealerCONNECT/TechCONNECT, Refer To Group 8 - Electrical > 8E - Electronic Control Modules > MODULE, Engine Control, Diesel > Standard Procedure > PCM/ECM Programming - DIESEL. **After PCM reprogramming has completed successfully, the following must be performed:**
   a. Power down the PCM (key off) after flash. Automatic Transmission equipped trucks must have key off for 10 minutes. Manual Transmission trucks must have key off for 75 seconds.
   b. Perform a Quicklearn procedure on Automatic Transmission equipped trucks. Follow the detailed service procedures available in DealerCONNECT/TechCONNECT, Refer To Group 08 - Electrical > 8E - Electronic Control Modules > MODULE, Transmission Control > Standard Procedure > Quicklearn.
   c. Clear any DTC's that may have been set in other modules due to reprogramming. The wiTECH application will automatically present all DTC's after the flash and allow the tech to clear them.
2. Type the necessary information on the "Authorized Modification Label" and attach it near the VECI label.

POLICY:
Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
18-19-04-K9	Module, Engine Control (ECM) - Reprogram, Quicklearn Transmission (A/T) (2 - Semi-Skilled)	0.5 Hrs.
18-19-04-L9	Module, Engine Control (ECM) - Reprogram, (M/T) (Skill Level = (2 - Semi-Skilled)	0.4 Hrs.

FAILURE CODE:

FM	Flash Module