



Service Bulletin

File in Section: -

Bulletin No.: PIP5103A

Date: May, 2013

PRELIMINARY INFORMATION

Subject: AC Off Due To High Engine Temp Message On DIC

Models: 2013 Chevrolet Cruze
Equipped with 1.4L LUV engines
(US & CANADA)

This PI was superseded to add labor operation. Please discard PIP5103.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment of a DIC message 'AC Off Due to High Engine Temp.' There will also be DTC P0128 set current or in history.

See photo below



3358686

Recommendation/Instructions

Perform basic checks for P0128 per SI diagnostics. If no trouble is found, no repair attempts should be performed and no parts should be replaced. Engineering is currently looking into this concern.

If a repair is identified this PI will be updated.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
4029929	Engine CCND - Engine Controls and Fuel	Use Published Labor Operation Time

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.