



# Service Bulletin

File in Section: -

Bulletin No.: PIP5107A

Date: June, 2013

## PRELIMINARY INFORMATION

**Subject:** 2014 Cruze Diesel Engine Control Module Parts Restriction

**Models:** 2014 Chevrolet Cruze  
Equipped with the 2.0L (RPO-LUZ) 4-cyl Diesel Engine

**This PI was superseded to update the list of PQC questions. Please discard PIP5107.**

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

As part of our ongoing quality improvement efforts, the 2014 Chevrolet Cruze equipped with the 2.0L Diesel engine (RPO LUZ) Engine Control Module Part number 12646983 will be placed on a parts restriction through the Product Quality Center (PQC). This parts restriction will assist Engineering with product feedback.

### Recommendation/Instructions

If you require an engine control module (ECM) for a 2014 Chevrolet Cruze equipped with the 2.0L Diesel engine (RPO LUZ), please complete the diagnostic questionnaire before you contact the PQC at 1-866-654-7654.

Technician's Name/Direct Phone:

Customer's concern:

Is the Restricted part being requested for customer pay? Yes/No

List all DTCs:

Are the current (active) DTCs repeatable?

Is the condition temperature related?

If yes, under what conditions?

Is the diesel fluid warning light on? Yes/No

Have you completed the appropriate SI documents for the DTCs listed? Yes/No

What SI documents were used for diagnosis?

Using the SI document listed above, list all answers to all steps that were followed in the Circuit/System Testing section:

What step in the SI document led to replace the ECM?

Are you using a LAN cable or wireless connection for reprogramming? Yes/No

Was there a previous repair that was perhaps related to this dealer visit? Yes/No

Is the vehicle modified/non-production accessories? Yes/No

Does the vehicle have a recent history of low battery voltage? Yes/No

Has the vehicle been jump-started? Yes/No

Has the battery recently been charged? Yes/No

Has the ECM wiring harness been checked for proper routing and free from any stretched and pinched wiring? Yes/No

Have all the engine grounds been checked? Yes/No

Have the ECM connectors been checked for "backed out" or damaged connector/terminals? Yes/No

Are there any programming issues? Yes/No

Was TAC contacted? Yes/No

If Yes, TAC Case#:

If applicable, what was TAC agent's recommendation?

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.