



Service Bulletin

File in Section: -

Bulletin No.: PIP5109B

Date: September, 2013

PRELIMINARY INFORMATION

Subject: PQC Part Restriction - E92 ECM Restriction Part Number 12656993

Models: 2014 Chevrolet Silverado / GMC Sierra equipped with the V6 (LV1, LV3) or V8 (L83, L86) gas engines
2014 Chevrolet Corvette with LT1 engine
2014 Cadillac XTS with LF3 engine
2014 Cadillac CTS with LF3, LFX engines
2014 Cadillac ATS with LFX engine
2014 Restricted Part Number: 12656993

This PI was superseded to change the verbiage and questions. Please discard PIP5109A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

As part of our ongoing quality improvement efforts, Part Number: 12656993 will be placed on restriction through the PQC (effective Monday 5/6/2013) to assist GM Engineering with product feedback.

Recommendation/Instructions

If your diagnostics using SI, have led to the replacement of the ECM, please complete the following BEFORE contacting the PQC at 1-866-654-7654.

Caller's Name/Position:

Direct Phone Number:

Q1: Is the Restricted part being requested for:

- Customer Pay
- A Model Year Not Listed
- A Vehicle Line Not Listed

Complete the following if you are working on a 2014 Chevrolet Silverado / GMC Sierra equipped with LV1, LV3, L83 and L86 gas engines (not Duramax diesel engine), Chevrolet Corvette with LT1 engine, Cadillac XTS with LF3 engine, Cadillac CTS with LF3, LFX engines, Cadillac ATS with LFX.

Q2: Customer's Concern:

If SES light is on, what is the DTC?

List all history and current (active) DTCs in all control modules:

Note: If P0700 is present in the ECM, it should NOT be necessary to replace the ECM. The P0700 DTC is caused by a concern from the TCM and should be accompanied by another DTC. Please refer to the appropriate trouble tree on SI for the DTC that accompanied TCM P0700 to resolve the concern.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.