



Service Bulletin

File in Section: -

Bulletin No.: PIP5110

Date: April, 2013

PRELIMINARY INFORMATION

Subject: SES Lamp P0420

Models: 2011-2013 Chevrolet Silverado HD, Chassis Cab, Express
2011-2013 GMC Sierra HD, Chassis Cab, Savana
With a 4.8 6.0L L20 L96 LC8

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

You may encounter a vehicle listed above with a DTC P0420 set with no other DTC concern.

Recommendation/Instructions

While completing your SI Diagnostics for a DTC P0420, check for a possible leak in the exhaust system behind the bank 1 sensor 2 O2 sensor.

If a leak is found, repair by repositioning the exhaust clamp or replace with a wider band clamp.

This repair must be attempted before considering the replacement of a catalytic convertor.

For vehicles repaired under warranty, please use the appropriate warranty labor operation based on the original cause in addition to well documented straight time.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.