



NUMBER: 08-091-13

GROUP: Electrical

DATE: December 10, 2013

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THE wiTECH SOFTWARE LEVEL MUST BE AT RELEASE 14.01 OR HIGHER TO PERFORM THIS PROCEDURE.

SUBJECT:

Passenger Side Mirror Will Not Auto Dim

OVERVIEW:

This Bulletin involves reconfiguring the vehicle for proper operation of the exterior auto dimming mirror, passenger side.

MODELS:

2013 (DJ) Ram 2500 Pickup

NOTE: This bulletin applies to vehicles built on or before August 09, 2013 (MDH 0809XX) equipped with Auto Dim Exterior Mirror (sales code GNZ).

SYMPTOM/CONDITION:

The customer may notice that the outside passenger mirror will not auto dim, the driver side will work properly.

DIAGNOSIS:

Using a Scan Tool (wiTECH™) with the appropriate Diagnostic Procedures available in TechCONNECT, verify no DTC's are set. If DTC's are present, record them on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Using wiTECH, reconfigure the vehicle. This routine is available under the 'Diagnostic Procedures' tab found on the home, 'Vehicle View', page of wiTECH.
2. Using wiTECH clear any DTCs which may have been set during the reconfiguration.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount

18-19-02-9Z	Module, Body control (BCM) Reconfigure Vehicle - Powernet. (1- Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
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FAILURE CODE:

ZZ	Service Action
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