



Service Bulletin

File in Section: -

Bulletin No.: PIT4992D

Date: March, 2013

PRELIMINARY INFORMATION

Subject: A Notchy Or Stick Slip Feel In The Steering When Turning Near The On-Center Position Or During Turning Maneuvers

Models: 2010 - 2013 Chevrolet Equinox
2010 - 2013 GMC Terrain
Equipped with Electric Steering Assist

This PI was superseded to update model years and add parts and warranty info sections.
Please discard PIT4992C.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may complain of a notchy feel or stick slip in the steering wheel while steering. This happens near the on-center position and is noticeable during a lane change typically and noticeable during turning maneuvers.

Recommendation/Instructions

Replace the "Steering Gear Assembly" and the two mounting bolts per Steering Gear Replacement procedure found in SI and any exhaust/catalytic converter gaskets that may become damaged during this repair.

Note: Dealers should NOT replace the EPS "Motor/Module Kit" for this condition.

Parts Information

Part Number	Usage	Description	Qty
20857570	2010 - 2012 Chevrolet Equinox 2010 - 2012 GMC Terrain	GEAR, STRG (EPS)	1
22829147	2013 Chevrolet Equinox GMC Terrain	GEAR, STRG	1
11610938	2010 - 2013 Chevrolet Equinox 2010 - 2013 GMC Terrain	BOLT, S/GR	2

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
E9740	Steering Gear Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.