



# Service Bulletin

File in Section: -

Bulletin No.: PIT5197A

Date: February, 2013

## PRELIMINARY INFORMATION

**Subject:** Heated Seats Inoperative After Replacing The Heated Seat Control Module

**Models:** 2012 - 2013 Chevrolet Captiva Sport

**This PI was superseded to advise calibrations are now available. Please discard PIT5197.**

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some dealers may find that after installing a new Heated Seat Control Module (GM P/N 25891512), the heated seats are inoperative. A clicking noise may be heard for a couple seconds when trying to turn the heated seats on. This is due to no software being installed in the new Heated Seat Control Module.

### Recommendation/Instructions

The new Heated Seat Control Module (GM P/N 25891512) requires SPS programming using TIS2WEB.

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
N9631	Heated Seat Module Reprogramming with SPS	0.4 hr

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.