



Service Bulletin

File in Section: -

Bulletin No.: PIT5199A

Date: February, 2013

PRELIMINARY INFORMATION

Subject: Whistle Wind Noise From Drivers Side Mirror Area

Models: 2012 - 2013 Chevrolet Equinox
2012 - 2013 GMC Terrain

This PI was superseded to update recommendations section. Please discard PIT5199.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customer may comment on a high pitched whistle or wind noise from the driver's side mirror area between speeds 25 to 52 mph. This may be caused by a gap between the belt molding and the bottom of mirror mounting patch. This may be caused by a void in the sealing area in the corner of the belt molding and the door glass frame at the front toward the A pillar. See picture below.



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Recommendation/Instructions

Suggest using a rubber mallet and lightly tapping on the belt molding - moving it toward the A pillar area. This will close the gap slightly (measure the gap between the end of the belt molding and the window a-pillar). Next, remove the belt molding, use a suitable piece of rubber (weather strip or suitable material), and glue it to the back side of the of the belt molding to extend it to fill the gap. Reinstall the belt molding. This will fill the remaining void in the seal. Use a piece of tape to keep it in place until the glue dries.



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Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
B6818	Wind Whistle Door Mirror Repair	0.3hr

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.