



Service Bulletin

File in Section: -

Bulletin No.: PIT5205

Date: March, 2013

PRELIMINARY INFORMATION

Subject: Normal Characteristic - Reduced HVAC Blower Speed Or Reduced A/C Or Heating Performance

Models: 2013 Chevrolet Equinox
2013 GMC Terrain
with 2.4L Engine (RPO LEA) and Auto HVAC (RPO C68)

Condition/Concern

Customers may comment that the blower speed knob only goes to 8 with less than expected high blower speed air flow. Upon dealer diagnostic there is no DTC's found and when compared to a like vehicle with blower speed set to 8 the sound is more audible and air flow noticeably higher. This condition is normal when the ECO button is turned on.

Note: : Vehicles with a Manual HVAC (RPO C67) system will not have reduced blower speed when the ECO button is on.

Recommendation/Instructions

Do NOT replace any parts for this concern.

Turn the ECO button Off and On at different blower speed settings 6 through 8 and note the change in the audible sound and air flow. This is a new enhancement to improve fuel economy when the ECO button is turned on.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.