



# Service Bulletin

File in Section: -

Bulletin No.: PIT5217

Date: August, 2013

## PRELIMINARY INFORMATION

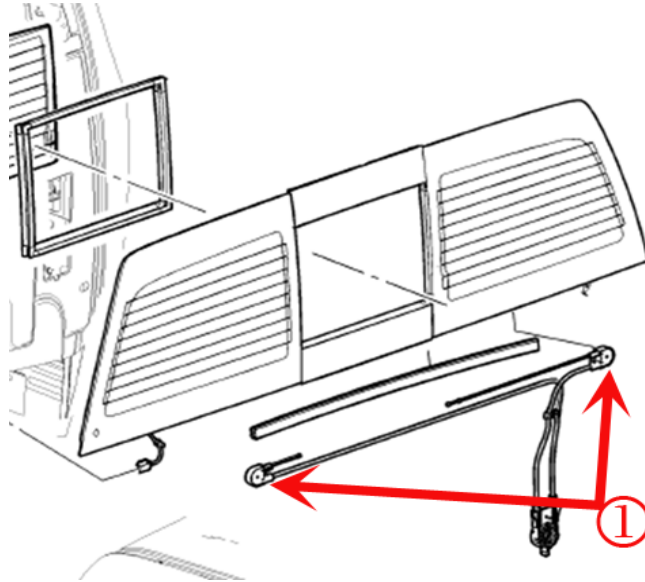
**Subject:** Rear Sliding Glass Inoperative Or Noisy (Pulley Cover Separation)

**Models:** 2014 Chevrolet Silverado LD 1500  
2014 GMC Sierra LD 1500

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

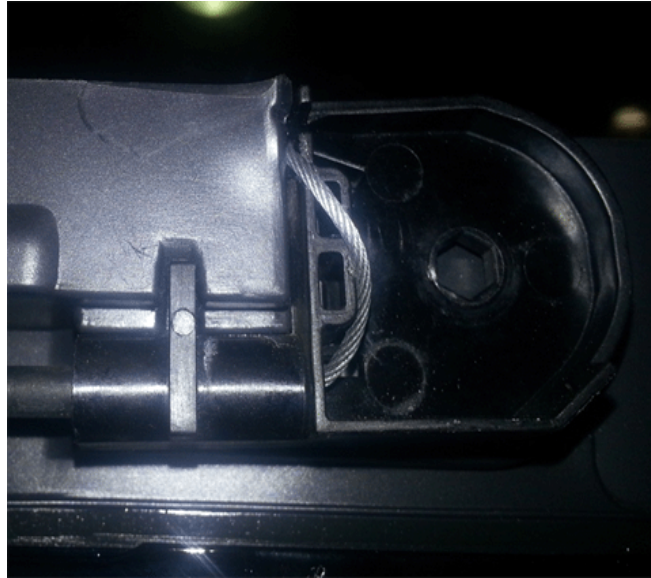
Some owners may comment on the rear sliding glass being inoperative or noisy when operated. This could be caused by the cable pulley cover becoming separated, see photos below.



3520529

3520531

If the cable pulley cover completely disengages, the pulley can come off and cause the cable to bind, see photo below.



3520533

### Recommendation/Instructions

**Note:** Do NOT replace the complete back sliding glass assembly for this issue.

Do replace the rear sliding window regulator assembly (GM part number 23175121).

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2023630	Rear Sliding Window Regulator Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.