



# Service Bulletin

File in Section: -

Bulletin No.: PIT5221

Date: August, 2013

## PRELIMINARY INFORMATION

**Subject:** Unable To Manually Adjust Blower Speed Lower When In Defrost Mode

**Models:** 2014 Chevrolet Silverado  
2014 GMC Sierra  
With CJ2 Auto HVAC

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some owners may comment that intermittently after selecting defrost mode they are unable to manually adjust the blower speed lower. If they first manually adjust the blower speed higher, then they will be able to adjust the blower speed lower.

To duplicate the concern first start with the HVAC mode set to something other than defrost and the blower manually adjusted to the lowest setting. Then press the defrost button, the blower will ramp up to high blower to defrost the windshield as quickly as possible (this is normal). If the owner turns the blower knob down to reduce the blower speed it will not change. But, if they first adjust the blower speed higher, then they will be able to adjust the blower to a lower setting.

### Recommendation/Instructions

The vehicle is operating as designed and no repairs should be made.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.