



NUMBER: 08-079-13

GROUP: Electrical

DATE: October 09, 2013

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 13-076. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Replace Radio

OVERVIEW:

This Bulletin involves replacing the Radio.

MODELS:

2014 (MK) Jeep Compass/Patriot
(China, New Caledonia, and Brunei Only)

NOTE: This bulletin applies to vehicles in New Caledonia (sales code 8EN), Brunei (sales code 8A4) and China Mainland (sales code 8BL) built on or before June 28, 2013 (MDH 0628XX).

SYMPTOM/CONDITION:

Incorrect radio installed in vehicle, replacing the RB2 radio with REQ will correct the issue.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

PARTS REQUIRED:

Qty.	Part No.	Description
1	05091333AE	Radio, REQ Assembly AM/FM 6 DVD

NOTE: Order through depot stock, do not use the Electronic Repair & Exchange Program (ERES).

REPAIR PROCEDURE:

1. Replace the radio by follow the detailed procedure in DealerCONNECT/TechCONNECT 08 - Electrical > 8A - Audio/Video/Entertainment/Connectivity > Radio > Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-60-02-D5	Radio/Telematics Gateway Module - Replace (1 - Semi - Skilled)	6 - ELECTRICAL AND BODY SYSTEMS	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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