

NUMBER: 08-072-13

GROUP: Electrical

DATE: September 13, 2013

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SUBJECT:

Flash: RG2 Radio Russia Translation Improvements

OVERVIEW:

This Bulletin involves updating the radio with new software.

MODELS:

2014 (WK) Grand Cherokee (Russia and CIS Markets Only)

NOTE: This bulletin applies to vehicles in RUSSIA and CIS Countries (Former Soviet Union Republics) AZERBAIJAN - HD, BELARUS - G5, ESTONIA - B6, GEORGIA - HH, KAZAKHSTAN - G6, LATVIA - G2, LITHUANIA - G3, MOLDOVA - HM, UKRAINE - FC, built on or before August 30, 2013 (MDH 0830XX).

SYMPTOM/CONDITION:

A customer may experience incorrect Russia translation. Updating the radio software will correct this condition.

DIAGNOSIS:

If the customer describes the symptom/condition, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: In order to get software for RG2 flash, please open a ticket in ECONTACT or contact the technical support team on tel : +7 (495) 780 90 09.

NOTE: One USB stick is required and this can be used to service multiple vehicles.

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

1. Download the new software on the USB Drive if needed.
2. Turn the ignition to the run position.
3. Turn the Radio "ON" and wait for the main Radio menu.

4. Install the USB into the USB port located on the center console of the storage compartment.
5. Follow the directions on the screen by pressing Yes (Fig. 1).



Fig. 1 Radio



Fig. 2 Radio

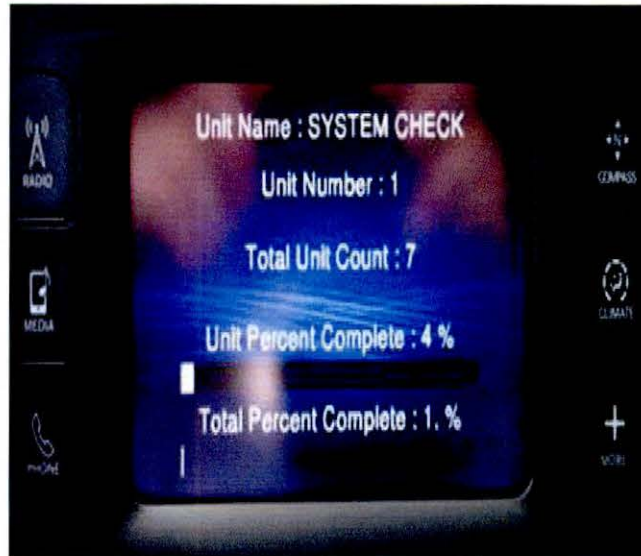


Fig. 3 Radio



Fig. 4 Radio

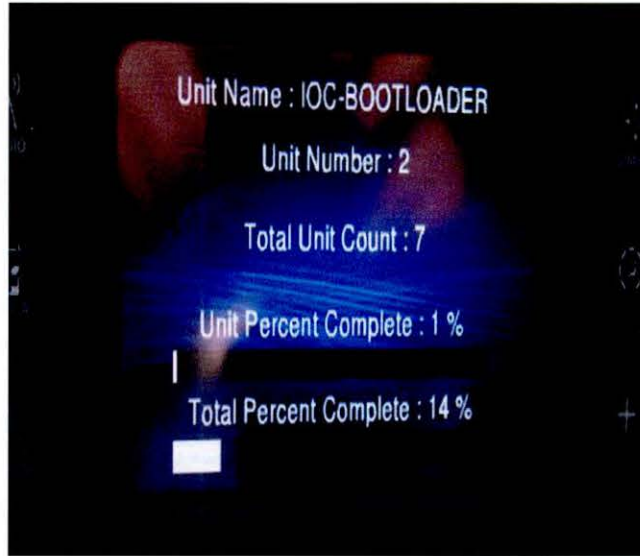


Fig. 5 Radio



Fig. 6 Radio

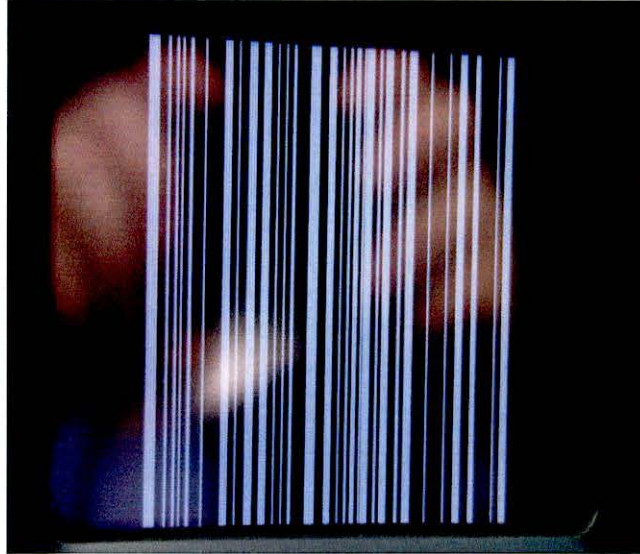


Fig. 7 Radio

6. Wait until download is complete.

NOTE: If you have waited more than 20 minutes for the update to complete you must attempt another re-flash. Unplug the USB Drive and cycle the ignition off and wait at least 30 seconds, then back go to Step #2.

7. Remove the USB device.

8. Repair complete.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-60-02-U9	Radio - Check Software Level and Perform Software Update (0 - Introduction)	6 - Eletrical and Body Systems	0.2 Hrs.
08-60-02-V9	Radio - Check Software Level and Perform Software Update (First Time Only) (0 - Introduction)	6 - Eletrical and Body Systems	0.4 Hrs.

NOTE: Labor Operation Number 08-60-02-V9 can be used one time per dealer, this includes the time required to load the USB Drive.

FAILURE CODE:

ZZ	Service Action
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