

 Connection offline

Technical product information

Topic	Flying Spur Handbook kit content
Market area	Worldwide Bentley (1WBE)
Brand	Bentley
Transaction No.	2035043/2
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
Overall vehicle -> Accessories -> Handbook -> Vehicle owner's handbook	component / consumables -> incomplete	
Overall vehicle -> Accessories -> Handbook -> MMI handbook	component / consumables -> incomplete	
Information, navigation, communication, entertainment -> Storage media -> Owner's handbook CD	component / consumables -> wrong	

New workshop code

Object of complaint	Complaint type	Position
Overall vehicle -> Accessories -> Handbook -> Vehicle owner's handbook	component / consumables -> wrong	
Overall vehicle -> Accessories -> Handbook -> Radio/audio equipment handbook	component / consumables -> wrong	

Vehicle data

Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4W21*	2014	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	*	*	*	E	C				

Documents

Document name
master.xml



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Transaction No.: 2035043/2

Flying Spur Handbook kit content

Customer statement / workshop findings

The Owners Handbook kit is supplied in a box within the kit bag which is located in the boot, once opened the contents of the box will be as shown in Figure 1

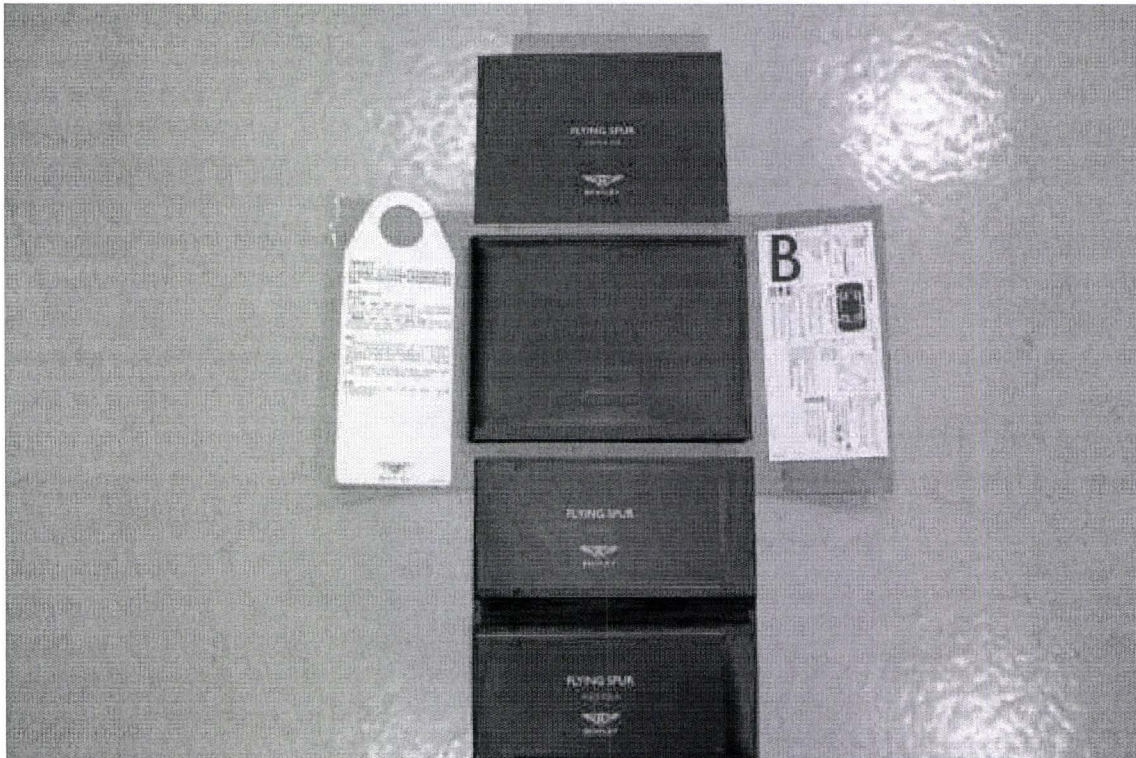


Figure 1

The items in which this TPI concern are as follows:

- The (RSE) Rear Seat Entertainment booklet (Point A)
- RSE Quick reference guide card (Point B)

Technical background

The RSE booklet and Quick reference guide will be included within the handbook kit regardless if RSE was specified by the customer at the time of ordering the vehicle.

For all Flying Spur Models specified with RSE the new RSE User Guide DVD should be ordered and placed with the Handbook as the functionality and specification of the RSE is now different than instructed within the RSE booklet and Quick reference guide, All correct information relating to the functionality of the RSE system is now incorporated within the User Guide DVD.

The Measure section of this TPI explains the correct next steps which must be taken.

Production change

All Flying Spur vehicles from VIN SCBEB53W9EC089170 have the relevant contents included within the owner Handbook kit

Measure

1.Rear Seat Entertainment booklet and Quick reference guide – All Flying Spur vehicles specified with or without RSE

Referring back to Figure 1

- Should the RSE guidebook (Point A) and/or RSE quick reference guide (Point B) be present within the handbook kit please remove and dispose of both publications

2.Rear Seat Entertainment DVD – Flying Spurs specified with RSE only

- Order an RSE - DVD please refer to the Parts information section of this TPI, once the DVD has arrived at your Dealership place the DVD with the Owners handbook



Figure 2

Warranty accounting instructions

Warranty Type	110 or 910
Labour Operation Code	01 01 49 00
Damage Service Number	06 71
Damage Code	00 12
Time	10 Time Units

Parts information

Part Number	Description	Quantity
TSD B09920	English – UK	1
TSD B09921	English – USA and Canada	1
TSD B09923	French	1
TSD B09924	German	1
TSD B09925	Spanish	1
TSD B09926	Italian	1
TSD B09927	Japanese	1
TSD B09928	Canada (French)	1
TSD B09929	Arabic	1
TSD B09930	Chinese	1
TSD B09932	Mexico (Spanish)	1
TSD B09933	Ukrainian	1
TSD B09934	South Korean	1
TSD B09935	Russian	1
TSD B09936	Greek	1
TSD B09937	Turkish	1
TSD B09938	Latvia	1
TSD B09939	Brazil (Portuguese)	1
TSD B09940	Romanian	1
TSD B09941	Taiwan (Mandarin)	1
TSD B09942	Czech	1
TSD B09943	Polish	1
TSD B09944	Azerbaijani	1