



Connection offline

Field campaign

| | |
|------------------------|--|
| Topic | Radiator shell and securing strip clip specification (SC13/19) |
| Market area | Worldwide Bentley (1WBE) |
| Brand | Bentley |
| Transaction No. | 2034962/1 |
| Campaign number | E796 |
| Note | |
| Type | |
| US code | |

Vehicle data

Flying Spur

Sales types

| Type | MY | Brand | Designation | Engine code | Gearbox code | Final drive code |
|-------|------|-------|-------------|-------------|--------------|------------------|
| 4W21* | 2014 | E | | * | * | * |

Chassis numbers

| Manufacturer | Filler | Type | Filler | MY | Factory | From | To | Prod from | Prod to |
|--------------|--------|------|--------|----|---------|--------|--------|-----------|---------|
| SCB | * | 3W | * | E | C | 077993 | 089380 | | |
| SCB | * | ZA | * | E | C | 077993 | 089380 | | |

Documents

| Document name |
|---------------|
| master.xml |



Connection offline

E796

Transaction No.: 2034962/1

Radiator shell and securing strip clip specification (SC13/19)

Notes



Technical background

The spring clips which are fitted to the top of the radiator shell may be found to be of incorrect specification.

The springs clips which are used to secure the radiator shell securing strip to the closing plate strip may also be of incorrect specification.

Remedy

All incorrect clips should be replaced with correct specification parts

Customer notification

Customers do not need to be informed of this campaign. Please ensure that all affected vehicles are checked and repaired at Pre Delivery Inspection (PDI) or during a service visit. You should also inform your new and used car sales departments so that the vehicles affected can be checked and, if necessary, repaired immediately.

Warranty accounting instructions

Warranty Type 710 or 790
 Labour Operation Code 66 05 41 00
 Damage Service Number E796
 Damage Code 00 66
 Criteria ID 01
 Time 30 Time Units

Genuine parts

| Part Number | Description | Quantity |
|-------------|----------------------|----------|
| N909 591 01 | Spring clip (silver) | 18 |

Parts supply

The required replacement parts should be ordered from Bentley Motors Limited Crewe or through your regional Bentley parts distribution centre.

Parts despatch control

Not applicable

Repair instructions



Technical background

The spring clips which are fitted to the top of the radiator shell may be found to be of incorrect specification.

The springs clips which are used to secure the radiator shell securing strip to the closing plate strip may also be of incorrect specification.

Check

If the vehicle is not already listed as repaired in "Repair history" (in Elsa Pro) check the vehicle for the campaign completion paint mark which is a yellow paint confirmation mark on the left hand fixing screw (Figure 7). If it is evident that the campaign has not been applied carry out the required work in accordance with these instructions.

Control

All Flying Spur vehicles after VIN SCBEB53W9EC089380 have the correct specification clips fitted.

Genuine parts

| Part Number | Description | Quantity |
|-------------|----------------------|----------|
| N909 591 01 | Spring clip (silver) | 18 |

Work

1. Remove the six top radiator shell to securing strip fixings (Figure 1)

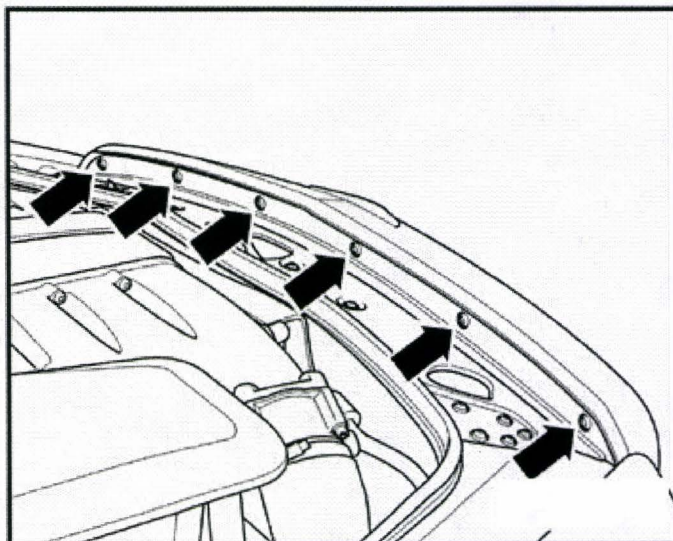


Figure 1

- Referring to Figure 2, with extreme care and ensuring that NO pressure or stress is applied to the lower fixing points of the radiator shell, gently move the top part of the shell forward away from the securing strip no more than 15mm

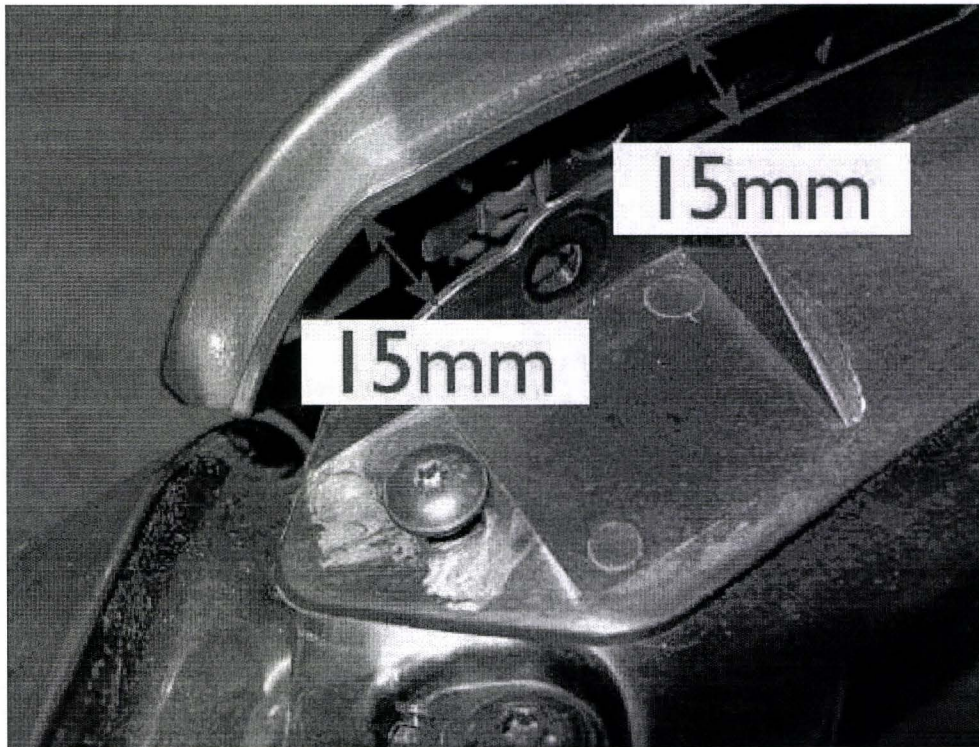


Figure 2

- Check the top radiator clip specification as follows:
- Should the spring clips be found to be silver (Figure 3) these are correct and should not be replaced, please go to procedure 2

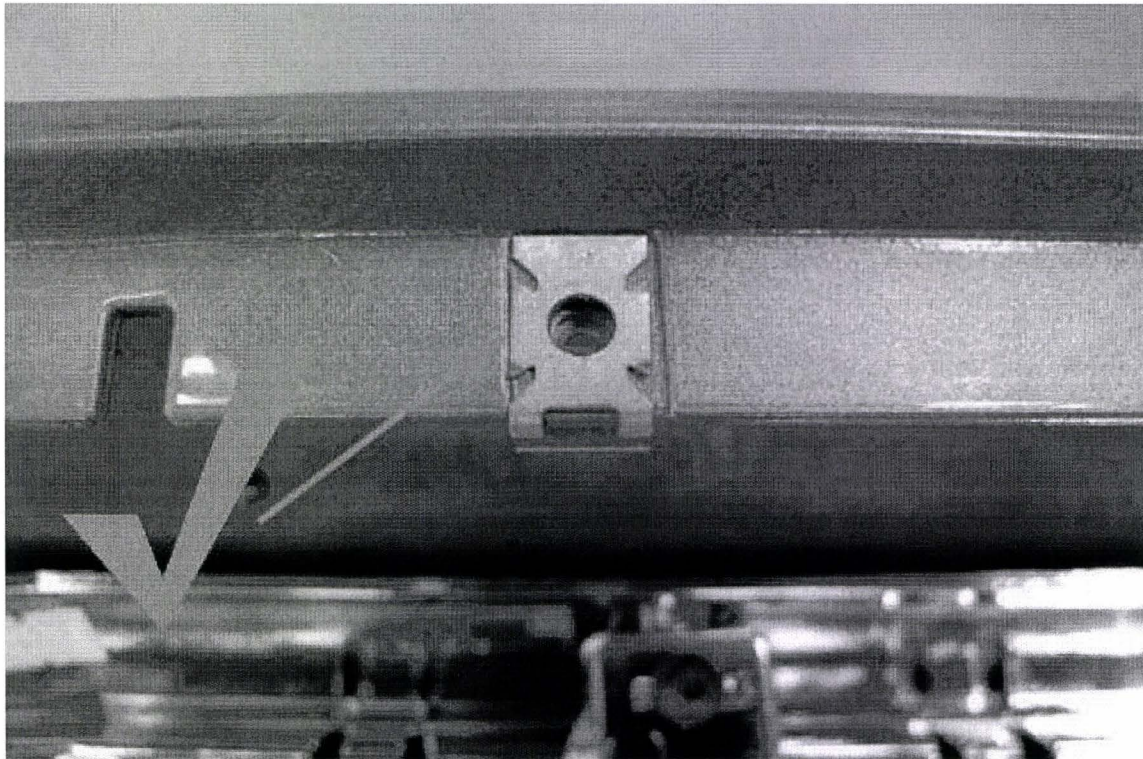


Figure 3

- Should the clips be found to be black (Figure 4) these are incorrect and must be replaced

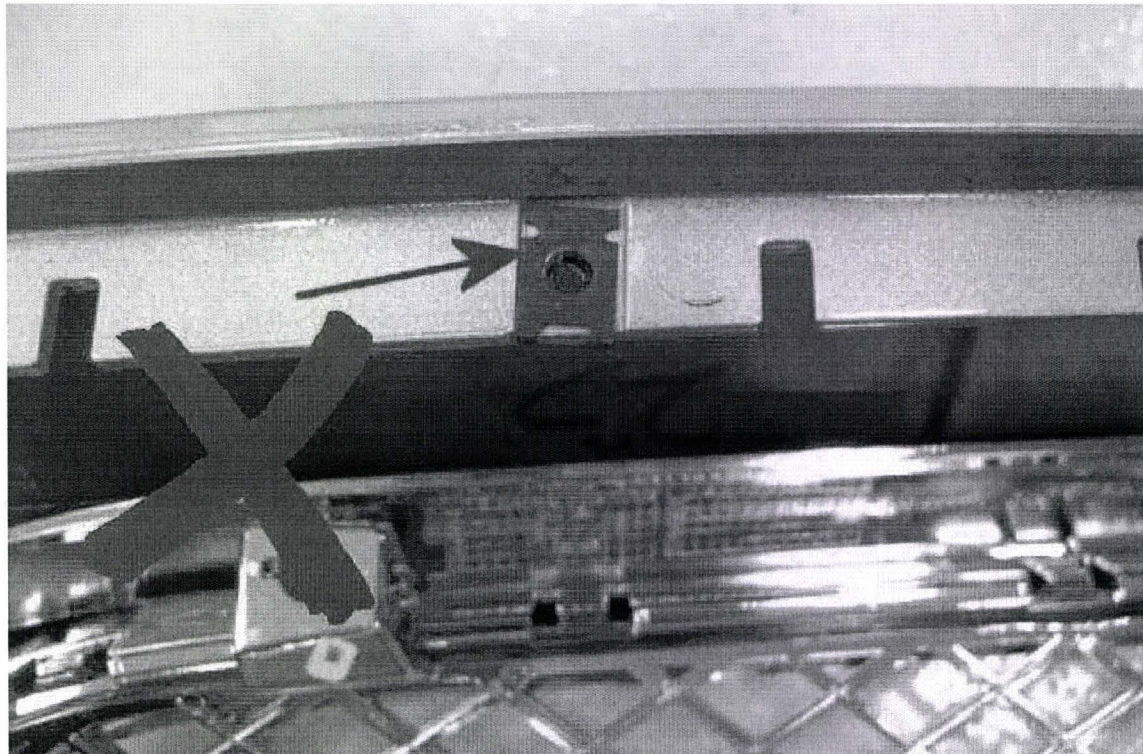


Figure 4

2. Referring to Figure 5 Point A, use a suitable non-permanent marking implement to mark the

position of the radiator securing strip in relation to the closing plate strip before removal to ensure the strip is refitted back to its original position

- Gently move the radiator shell forward from the securing strip ensuring that NO pressure or stress is applied to lower fixing points of the radiator shell and remove all radiator shell securing strip screws (Points 1 to 12)

- Remove the securing strip

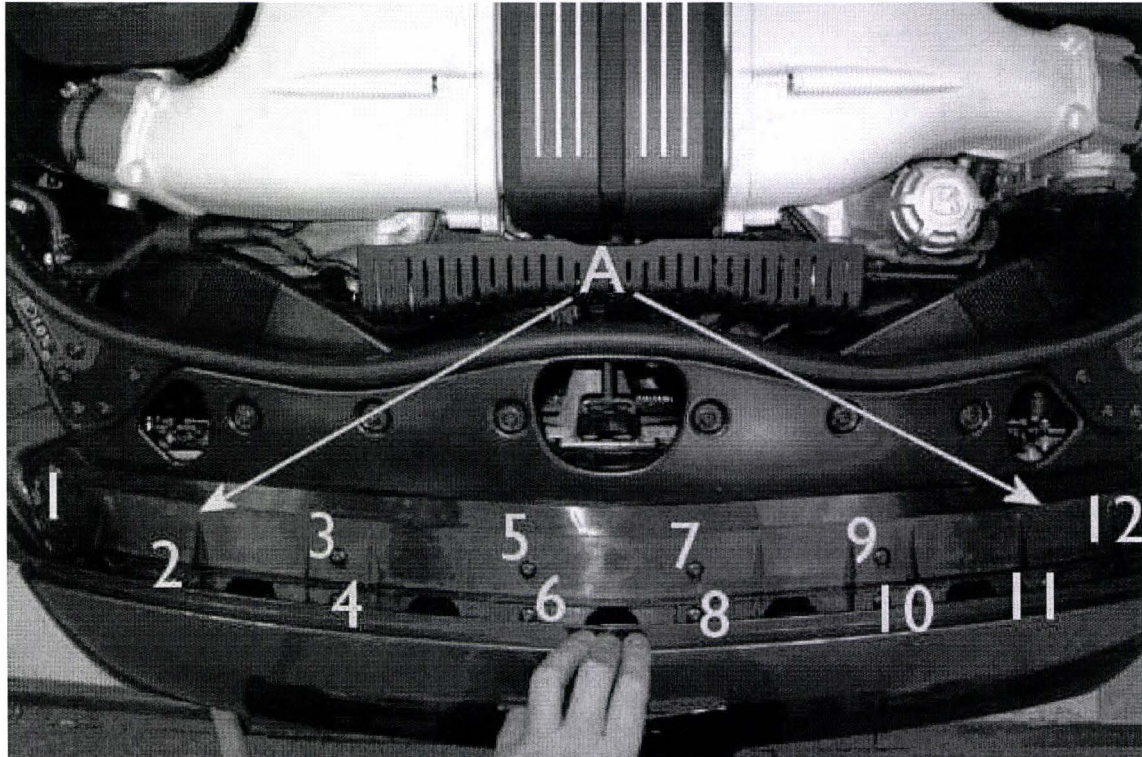


Figure 5

- Remove and discard the twelve original black clips as shown in Figure 6 and replace with new silver clips **NOTE:** In the event that silver clips are found to be already fitted there is no requirement to replace the existing silver clips

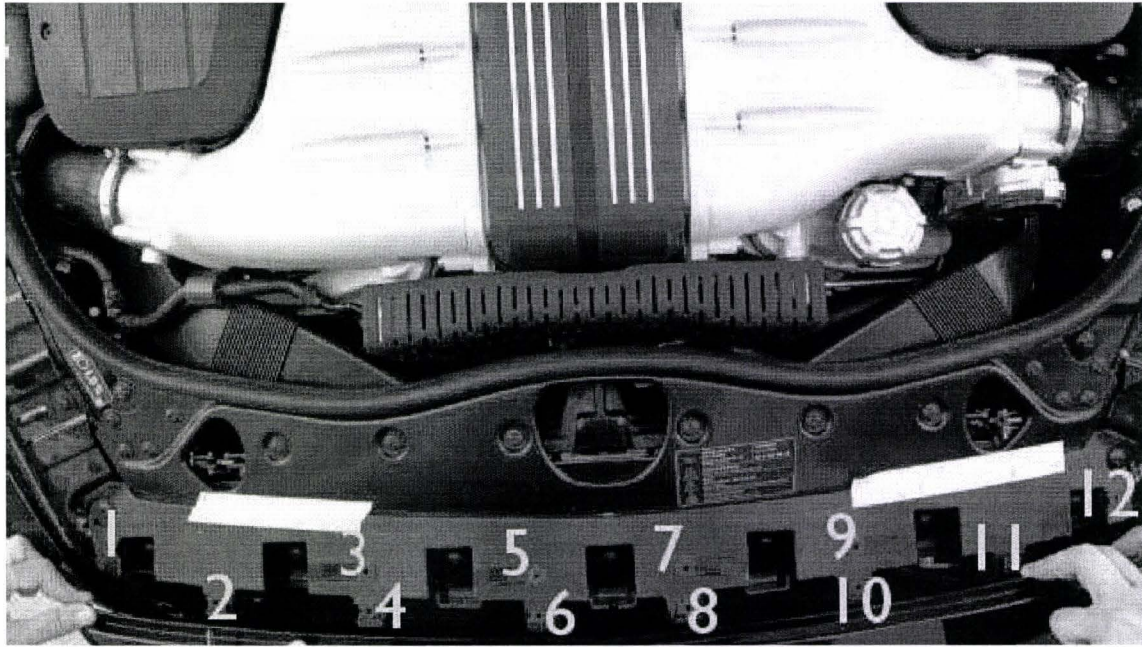


Figure 6

- Refit the securing strip to its original position and secure the fixings to 3.5 Nm
- 3. Refit the radiator shell into position and secure the six screws (Figure 1) to 3.5 Nm
- Check the profile between the bonnet and radiator shell
- Place a yellow paint completion mark on the left hand radiator shell fixing (Figure 7)

Identification

Yellow paint completion mark on the left hand radiator shell fixing (Figure 7)

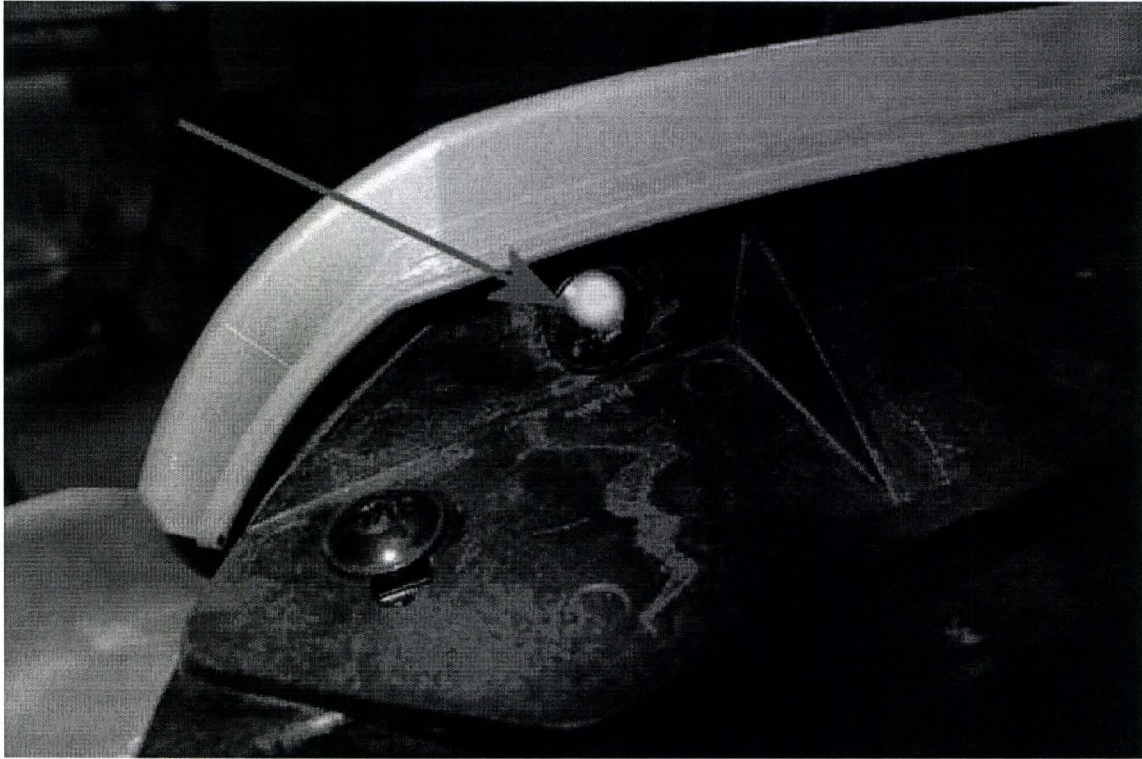


Figure 7

▲ Repair instructions ▲ Notes