

Date: 03/12/2013

Ref. number: Parts / Action - Special Return / G_0000161361

Subject: Special Return - Cadillac XTS Front Seat Speaker Brackets, Part # 23124783 and Part #

23124785

To: Cadillac Dealers

DESCRIPTION:

Please return all inventory of part # 23124783 and part # 23124785 that was purchased from GMCCA prior to March 7, 2013, and has the brushed chrome finish.



← RETURN brushed chrome finish

Brushed chrome parts are a first generation chrome finish. The current production version has a bright chrome finish, has the same part number and is the correct version of these parts. New parts will also have the stand off (circled on picture) in the parts.



← KEEP bright chrome finish

EFFECTIVE DATE:

Immediately through June 8, 2013

ORDER INPUT:

For replacement parts please reorder the same part number.

GENERAL INFORMATION:

Mail a separate Application to Return (PC659 Form) to your Administrative PDC and indicate:

1. Type of Return - Check "12"

2. Comments Column - "Reference Action Return GlobalConnect message # G_0000161361"

Return Authorization:

PC 78F will indicate "Ship-to" destination. This special return will not affect reserves and prepaid freight will be reimbursed.

Message Attachment(s):

03-12-13 Copy of this message G 0000161361 - Special Return of Cadillac XTS Front Seat Speaker Brackets.pdf Acrobat PDF (38.94KB)

Department:

Intended roles: Parts Manager, Service Manager

Archives: 04/12/2013

Expires: 03/12/2019



Application For Authorization To Return Material

Application to: PDC From Customer Name Street Address/ City/State/Zip Code M.R. Code Part Number Part Name Quantily to Return No. Order of No. O	PDC No PDC No
From Customer Name Street Address/ City/State/Zip Code M.R. Code Part Number Part Name Quantity to Return No. Order (Shipped in Error Unitized Incorrectly on Monthly Return on Termination on Exchange on Shipped in Error Unitized Incorrectly on Monthly Return on Exchange on Other Date Register Recd No.
Street Address/ City/State/Zip Code M.R.	01 Monthly Return
City/State/Zip Code M.R. Part Number Part Name Quantity to Return No. Order of No.	Date Register Recd No.
M.R. Part Number Part Name Quantity to No. Order	Date Register Recd No.
Code Part Number Part Name to No. Order I	RecdNo.
Code Part Number Part Name to No. Order I	No. Code Shipping Schedule Code Ship/Quote Comments: Explain in Detail Reason For Return