



# Service Bulletin

File in Section: -

Bulletin No.: PIT5240A

Date: December, 2013

## PRELIMINARY INFORMATION

**Subject:** Operational Characteristics Of The HVAC System And Heated/Cooled Seats During Remote Start

**Models:** 2014 Chevrolet Silverado 1500  
2014 GMC Sierra 1500

This PI was superseded to add HVAC setting info. Please discard PIT5240.

### Condition/Concern

Some owners may question how the following systems operate during a remote vehicle start:

- HVAC settings
- Rear window defogger
- Heated seats
- Cooled seats
- Heated steering wheel

### Recommendation/Instructions

- HVAC Settings

During a remote start the HVAC settings will remain set to the previous HVAC settings when the truck was turned off. If the owner is requiring a certain HVAC setting during a remote start, they will need to adjust the mode, blower and temperature as required prior to shutting the truck off.

- Rear Window Defogger

During a remote start, the rear window defogger will turn on if the outside temperature is 44 deg F (7 deg C) or below. It will stay on for 10 minutes when the key is turned to run. The indicator will NOT be illuminated until the key is turned to run.

- Heated Seats

During a remote start, the heated seats will turn to the high setting when the ambient temperature is below 50 deg F (10 degs C). They will turn off when the key is turned to run. The indicator will NOT be illuminated when the heated seats are on during a remote start. Note: The heated seats feature needs to be turned on in the "Settings" menu before they will operate during a remote start.

- Cooled Seats

During a remote start, the cooled seats will turn to the high setting when the ambient temperature is above 80 deg F (27 degs C). They will turn off when the key is turned to run. The indicator will NOT be illuminated when the cooled seats are on during a remote start. Note: The cooled seats feature needs to be turned on in the "Settings" menu before they will operate during a remote start.

- Heated Steering Wheel

During a remote start the heated steering wheel does not turn on.