



NUMBER: 08-038-13

GROUP: Electrical

DATE: May 17, 2013

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of Chrysler Group LLC.

SUBJECT:

Radio RB5 RE2 RE6 RB6 RE3 RB4 RE4 RE9 RE7 Headlamp Delay Off Option Missing From Menu

OVERVIEW:

This Bulletin involves updating the radio's software.

MODELS:

2013	(JC)	Journey
2013	(LD)	Charger
2013	(LX)	300

NOTE: This bulletin applies to vehicles built between November 24, 2012 (MDH 1024XX) and February 26, 2013 (MDH 0226XX) equipped with UConnect Touch 8.4 CD/DVD/MP3/NAV (sales code RB5), UConnect Touch 8.4 CD/DVD/MP3 (sales code RE2), UConnect Touch 8.4N CD/DVD/MP3/NAV (sales code RB4), UConnect Touch 8.4n CD/DVD/MP3/NAV (sales code RB6), UConnect Touch 8.4N CD/DVD/MP3 (sales code RE3) or UConnect Touch 8.4 CD/DVD/MP3 (sales code RE6) Media CTR CD/DVD/MP3/NAV (Japan) (sales code RE4) Media CTR CD/DVD/MP3/NAV (S.K.) (sales code RE7) Media CTR CD/DVD/MP3/NAV (China) (sales code RE9).

SYMPTOM/CONDITION:

A customer may note that the Headlamp delay off option is missing from the customer settings menu.

DIAGNOSIS:

If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	68214503AA	Update Disc (SW 13.05.67)

NOTE: Only one update disc is required, each disc may be used to service multiple vehicles. Warranty will only reimburse one update disc per dealer.

REPAIR PROCEDURE:

- 1. Start the vehicle, turn the radio ON and allow it to power up.
- 2. Install the correct software disc into the radio CD drive.

NOTE: If the software update process is interrupted/aborted, the process should be restarted.

- 3. The screen will display the old and new radio software level.
- 4. Press "Yes" to start the update.

NOTE: Do not cycle the ignition or touch the radio during the update process.

NOTE: This update may take over 15 minutes, once the update has been started no other actions are required, until the update is complete.

- 5. When the update is completed, the screen will read "Reflash Successful". Touch the screen and the radio will reboot.
- 6. The screen will now show the old and new software, press "No" on the screen to eject the disc.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
18-60-02-L9	Update Radio Software (0 - Introduction)	0.2 Hrs

FAILURE CODE:

ZZ	Service Action
----	----------------