

212 MY2013 and MY2014 - Harsh Shifts: 4-3, 4-5

Topic number	L127.19-P-056610
Version	2
Design group	27.19 Transmission - electrical system
Date	08-12-2013
Validity	Only for 212 with M276 experiencing harsh 4-3 4-5 complaints
Reason for change	Validity Revised
Reason for block	

Complaint:

Harsh 4-3 and/or 4-5 shifts may be experienced, usually more noticeable with light throttle drivers. No check engine light etc. or related diagnostic fault codes. Adaptation values are usually within specification.

Cause:

System software can adapt poorly under certain driving conditions

Remedy:

1. Pull EEPROM log file as per S-B-27.00/123
2. Open PTSS case and attach short test, transmission control unit log and EEPROM log file
3. Vehicle will be included in software remedy by MBUSA
4. Once transmission control module can be updated via SDS (with 05/2013 DVD and addon 2856), you will be informed via PTSS case

Symptoms
Power transmission / Automatic transmission / Automatic transmission - function / Shifting is rough

Validity		
Vehicle	Engine	Transmission
212.059	276.952	*
212.088	276.952	*
212.288	276.952	*
E (212)	276	*