

Subject

**Voice Command System is not Available**

Market

USA

Service Category

Audio/Visual/Telematics

Section

Cellular Communication

Applicability

14MY Corolla

**APPLICABLE VEHICLES**

2014

Corolla

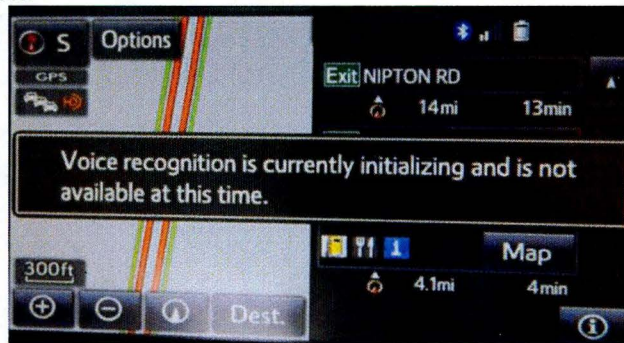
**CONDITION**

The voice command system is not available for an extended period of time after vehicle start-up.

[Note]14MY Tundra, Sequoia, Tacoma, 4Runner do not have this condition.

**RECOMMENDATIONS**

1. When a paired phone has many contacts, the voice command system cannot be used until the Bluetooth contact list grammar is built so the system can recognize the sound of contact names. It can take up to 45 min until the contact grammar list is built. After the grammar list built, the voice command system will operate normally.
  - When any phone contact is updated, the system has to re-build the grammar from the beginning again.
  - If the phone is deleted from registered device list, the system has to re-build the grammar from the beginning again.
  - If the system is turned off during this process, it will re-start from where it is left off when it is turned on.



2. Satellite radio can also take an extended period of time to be able to use the satellite radio voice command during initial usage or station list is updated. However, the voice command system for other functions except satellite radio can be used during this time.

**LINK REFERENCES**

This Tech Tip does not contain any link references

Subject

**Voice Command System is not Available**

Market

**USA**

Applicability

Click here to enter text.