

Subject

Fuel Door Lid Abnormal Operation

Market

USA

Service Category

Vehicle Exterior

Section

Door/Hatch

Applicability

2013 Avalon & Avalon HV

APPLICABLE VEHICLES

2013	Avalon	2013	Avalon HV
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CONDITION

- Some vehicles may exhibit a condition when the fuel door lid **cannot** be opened when the vehicle is in the unlocked position.
- Some vehicles may exhibit a condition when the fuel door lid **can** be opened when the vehicle is in the locked position

RECOMMENDATIONS

- This issue is currently under investigation.
- Please create a TAS case and contact Technical Assistance (TAS) to submit details on any vehicle identified matching the condition described in this document **prior to repair**.
- If you are attempting to contact TAS on a weekend or TMS holiday, continue with diagnosis and submit the requested information on the next available work day. Retain all replaced parts and technician notes for possible review with TMS TAS Product Engineer.
- When creating a TAS case, use the following case coding to ensure it is directed to the Body group:
 - Vehicle Exterior + Door/Hatch + Door, Fuel + Abnormal Operation

LINK REFERENCES

This Tech Tip does not contain any link references.