

Subject

Market

# Vehicle No Start, Steering Lock Engaged

**USA**

Service Category

**Steering**

Section

**Steering Column**

Applicability

**Toyota Models with Smart Key without LED**

## APPLICABLE VEHICLES

|           |           |           |           |
|-----------|-----------|-----------|-----------|
| 2012-2014 | Camry     | 2012-2014 | Prius     |
| 2013-2014 | Avalon    | 2013-2014 | Avalon HV |
| 2012-2014 | Prius PHV | 2012-2014 | Prius V   |
| 2012-2014 | Prius C   | 2012-2014 | Camry HV  |

## CONDITION

The vehicle will not start or ready-on and the steering wheel lock is engaged so that the steering wheel may only be turned very little from side-to-side.

**HINT:** The above listed vehicles are not equipped with an LED indicator on the “ENGINE START STOP” or “POWER” switch, and instead will display a message reading “Steering Lock Engaged” in the event that the steering lock actuator is unable to disengage from the steering column.

If the operator attempts to ready-on or start the vehicle while there is tension on the steering lock actuator, it will not be able to fully disengage when the “ENGINE START STOP” or “POWER” switch is depressed. This condition will cause the vehicle message center to display the “Steering Lock Engaged” error message and the vehicle will fail to ready-on or start.

## RECOMMENDATIONS

Gently move the steering wheel from side-to-side to relax tension on the steering lock actuator. Once the steering lock actuator is free to disengage, the vehicle will be able to successfully ready-on.

Additional information may be found in the vehicle owner’s manual.

## LINK REFERENCES

This Tech Tip does not contain any link references.