



**NUMBER:** 08-006-13

**GROUP:** Electrical

**DATE:** February 09, 2013

*This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of Chrysler Group LLC.*

**THIS BULLETIN SUPERSEDES SERVICE BULLETIN 08-020-12 , DATED March 28, 2012, WHICH SHOULD BE REMOVED FROM YOUR FILES. THIS IS A COMPLETE REVISION AND NO ASTERISKS HAVE BEEN USED TO HIGHLIGHT REVISIONS.**

**THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 12-022. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.**

**THE wiTECH SOFTWARE LEVEL MUST BE AT RELEASE 13.02 OR HIGHER TO PERFORM THIS PROCEDURE.**

**SUBJECT:**

Radio Navigation Display Reads No Data Available

**OVERVIEW:**

This Bulletin involves performing a ROW Map Configuration of the UCONNECT Touch 8.4N CD/DVD/MP3/NAV (sales code RB6).

**MODELS:**

2012 (JC) Journey (International Only)

**NOTE: This bulletin applies to vehicles built from November 28, 2011 (MDH 1128XX) to January 27, 2012 (MDH 0127XX) equipped with UCONNECT Touch 8.4N CD/DVD/MP3/NAV (sales code RB6).**

**SYMPTOM/CONDITION:**

The customer will experience a condition where the maps in NAV radio will not load. When the NAV button is depressed the radio will display "No data available" on the navigation screen.

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

**REPAIR PROCEDURES:**

1. From the wiTECH main topology screen, select TGW > Misc Functions tab > ROW Map Configuration.

**NOTE: This procedure will check for the correct part number and then configure the radio for rest of world maps.**

***POLICY:***

Reimbursable within the provisions of the warranty.

***TIME ALLOWANCE:***

<b>Labor Operation No:</b>	<b>Description</b>	<b>Amount</b>
18-60-02-9A	ROW Map Configuration (Skill Level = 1; Training Level = 2)	0.2 Hrs.

***FAILURE CODE:***

ZZ	Service Action
----	----------------