



NUMBER: 05-005-13
GROUP: Brakes
DATE: June 27, 2013

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SUBJECT:
Squeal Noise From Front Of Vehicle When Braking

OVERVIEW:
This bulletin involves verifying the front vehicle noise and if necessary replace the front brake pads.

MODELS:

2011-2014	(WK)	Grand Cherokee
2011-2013	(WD)	Durango

NOTE: This bulletin applies to vehicles built on or before March 4, 2013 (MDH 0304XX) equipped with 4-wheel disc heavy duty brakes sales codes (BR1 or BR8).

SYMPTOM/CONDITION:
Squeal noise from front of vehicle when braking.

DIAGNOSIS:
If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	68052370AC	Pad Kit, Front

- REPAIR PROCEDURE:**
- Does the vehicle exhibit a squeal noise from the front of the vehicle when braking?
 - Yes>>> Proceed to [Step #2](#).
 - No>>> Continue further diagnosis, this bulletin does not apply.
 - Remove and replace front brake pads. Refer to the detailed procedures available in DealerConnect>TechConnect>Service Info> 05 - Brakes>05 - Brakes,Base>Hydraulic/Mechanical> Pads and/or Shoes, Brake> Removal/Installation> All Except SRT8.

POLICY:
Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
05-70-22-9E	Verify Front Brake Noise Only (2 - Skilled)	0.2 Hrs.
05-70-22-9F	Verify Front Brake Noise and Replace Front Brake Pads (2 - Skilled)	0.7 Hrs.

FAILURE CODE:

ZZ	Service Action
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