



NUMBER: 02-003-13
GROUP: Front Suspension
DATE: April 04, 2013

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of Chrysler Group LLC.

THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 13-022. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Steering Wheel Off Center

OVERVIEW:

This bulletin involves centering the vehicles steering wheel.

MODELS:

2013 (MK) Compass

NOTE: This bulletin applies to vehicles built after January 29, 2013 (MDH0130XX) and before February 14, 2013 (MDH0114XX)

SYMPTOM/CONDITION:

Steering wheel off center.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Is the steering wheel off center as shown in (Fig. 1) when the front wheels and tires are in the 0 degree position?
 - a. Yes>>> Proceed to [Step #2](#).
 - b. No>>> Continue further diagnosis, this bulletin does not apply.



Fig. 1 Steering Wheel

-
2. Adjust the vehicle front toe alignment. Refer to the detailed procedures available in DealerCONNECT >TechCONNECT under: Service Info > 02- Front Suspension> Wheel Alignment> Standard Procedure> Wheel Alignment> Sections: Toe and Front Toe.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
02-00-02-98	Toe Adjustment/Center Steering Wheel - Adjust Front Toe (2 - Skilled)	0.5 Hrs.

FAILURE CODE:

ZZ	Service Action
----	----------------