

Subject

Occupant Classification Calibration Utility Error after Repair

Market

USA

Service Category

Vehicle Interior

Section

Supplemental Restraint Systems

Applicability

2013-2014 GS Models 2013-2014 ES Models

APPLICABLE VEHICLES

2013-2014	GS350	2013-2014	ES300H
2014	ES350	2013-2014	GS450H

CONDITION

When performing the Zero Point Calibration & Sensitivity Check on the models noted above, an error will occur if user follows on-screen instructions. This issue is being investigated for release in a future software version.

RECOMMENDATIONS

Perform the Zero Point Calibration & Sensitivity Check as normal, except on the screen where Techstream instructs the user to move the seat position to "Max front".

Move the seat forward until the seat bracket and the seat rail are flush, as shown in the picture below. Failure to do this will result in the utility failing.

