

Subject

**Navigation Micro SD Card Error**

Market

USA

Service Category

Audio/Visual/Telematics

Section

Navigation/Multi Info Display

Applicability

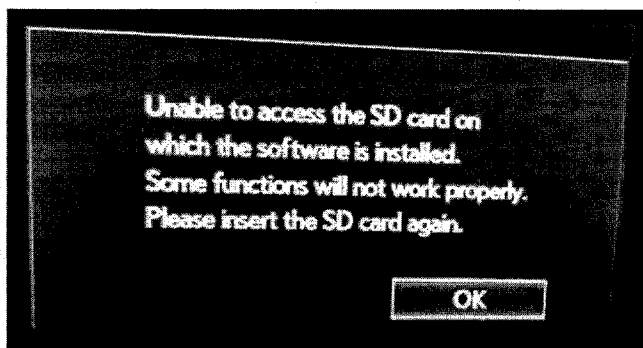
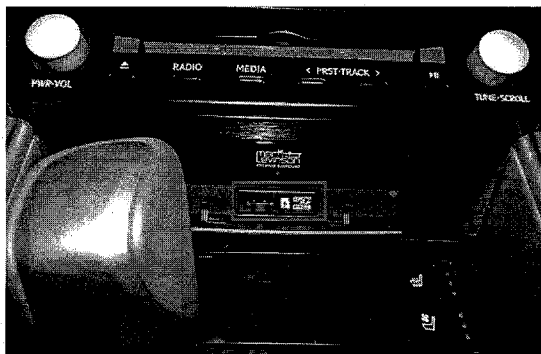
2014 IS Models with Navigation

**APPLICABLE VEHICLES**

2014	IS250	2014	IS350
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**CONDITION**

SD card reads an error when swapped from another vehicle.

**RECOMMENDATIONS**

- Do not interchange SD cards. SD card is "paired" with head unit.
- Once an SD card is paired with a vehicle, it may not be swapped into a different vehicle.
- A new SD card is "unpaired" and becomes "paired" when inserted into a vehicle.
- If an SD card is swapped, returning it to the original vehicle will remedy the problem.

**LINK REFERENCES**

This Tech Tip does not contain any link references