T-SB-0099-13



Toyota Supports

Entune Apps and Data Services Download and Installation Process

Service

Category Audio/Visual/Telematics

Section	Navigation/Multi Info Display	Market USA	ASE Certification
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Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION	
2014	4Runner, Corolla,		
	Sequoia, Tacoma,		
	Tundra		

Introduction

A download and installation process is required to activate the Entune[™] suite of Apps & Data Services before they are used for the first time on new vehicles. The download and installation process may also need to be performed under other circumstances such as following a head unit replacement or after the customer's personal settings are erased. The download and installation process requires between 3 and 15 minutes to complete, depending on the file size, cellular connection speed, and other factors. Following the download and installation process, small Entune[™] App updates may also occur via an over-the-air update system. Follow the procedure below to perform the download and installation process.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
N/A	Not Applicable to Warranty	-	-	-	-

Initialization/Update Procedure

NOTE

An Entune™ compatible phone and an active Entune™ account are necessary to perform installation or updates.

- 1. Refer to the "Toyota Bluetooth[®] Compatibility Information" link on the Technical Information System (TIS), under Diagnostics: Telematics, to verify phone compatibility.
- Connect the phone to the vehicle via Bluetooth[®]. Follow the steps outlined in the "Quick Pairing" instructions on TIS.
- 3. Open the Entune[™] App on the phone and sign in with your dealer Entune[™] service troubleshooting license e-mail address and password.

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Initialization/Update Procedure (Continued)

4. Press the APPS button on the radio receiver.



5. Select OK.

NOTE

A compatible phone connected via Bluetooth[®], the Entune[™] application on the phone, and a valid account are required to download and install the Apps.

6. Select Now to start updating the Apps.

Figure 2.

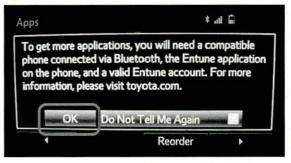
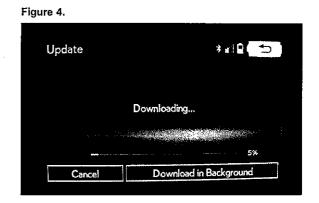


Figure 3. Apps * II A mandatory update is required. Would you like to start updating now or later? Entune Apps maybe unavailable until the mandatory uodate has been completed. Update Reorder Update Reorder

Entune Apps and Data Services Download and Installation Process

Initialization/Update Procedure (Continued)

7. A screen will appear indicating the Apps are downloading.



8. Select Install once the Apps have downloaded.

Figure 5.

Update		≭∡∷ ⊇ (*⊃)
Please s	elect "Install" to co	ontinue.
		Completed
Later	See Detail	Install

9. Select Continue to start the installation of Apps.

Figure 6.

Update			* .# C	Û
			, ,	5
		istallation, your l ons will not be av		
	Сопипие	es lacaria	Later	
	Later	See Detail	İnstall	

Entune Apps and Data Services Download and Installation Process

Initialization/Update Procedure (Continued)

10. A screen will appear indicating the Apps are installing.

* 🖬 🖬	
Installing	
25%	
Install in Background	
	Installing

11. Select OK once the Apps have installed.



Figure 9.

Update	≯ ∎: ()
	Installed
	(OK

12. Once the update is complete, the available Apps will be listed on the *Apps* menu screen.

Apps		∎ itte ≉	
S Maintenance	bing _{Brg}	High Rate	MoveTiclass.com
finitie Symbolic DymTate	Patin	See Desinition	yaya Yab
		Reorder	

13. The installation/update is now complete.