



**Internal notification for: G_0000166827 13125 - Customer Satisfaction
Program - Front and Rear Door Handles May Stick or Bind
gm_gmssg_q01**

05/30/2013 05:44 AM

3 attachments



13125 bulletin.pdf



13125 Inventory VINs.xlsx



GM Style Sheet.css

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Date: 5/30/2013

Ref. number: Service / Field Action / G_0000166827

Subject: 13125 - Customer Satisfaction Program - Front and Rear Door Handles May Stick or Bind

**GM CUSTOMER CARE AND AFTERSALES
DCS2975
URGENT - DISTRIBUTE IMMEDIATELY**

Date: May 30, 2013

Subject: 13125 - Customer Satisfaction Program
Front and Rear Door Handles May Stick or Bind

Models: 2013 Buick LaCrosse, Regal, and Verano, Cadillac SRX,
Chevrolet Cruze And Malibu Equipped with Keyless Entry
Feature (ATH)

To: All Buick, Cadillac, and Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is announcing Customer Satisfaction Program 13125 today. The total number of U.S. vehicles involved is approximately 17,000. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on June 10, 2013.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated May 30, 2013. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available May 31, 2013.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES