



**Internal notification for: G_0000166498 13142 - Safety Recall - Loss of
Battery Charge - Replace Generator Control Module
gm_gmssg_q01**

05/23/2013 04:38 PM

3 attachments



13142 bulletin.pdf



13142 Inventory VINs.xlsx



GM Style Sheet.css

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Date: 5/23/2013

Ref. number: Service / Field Action / G_0000166498

Subject: 13142 - Safety Recall - Loss of Battery Charge - Replace Generator Control Module

**GM CUSTOMER CARE AND AFTERSALES
DCS2971
URGENT - DISTRIBUTE IMMEDIATELY**

Date: May 23, 2013

Subject: 13142 - Safety Recall
Loss of Battery Charge - Replace Generator Control Module

Models: 2012-13 Buick LaCrosse and Regal; 2013 Chevrolet Malibu Eco
Equipped with eAssist

To: All Buick and Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Safety Recall 13142 today. The total number of U.S. vehicles involved is approximately 21,000. Please see the attached bulletin for details.

Customer Letter Mailing

Customer will be notified in phases. The first phase will begin in early June 2013.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated May 24, 2013. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available June 29, 2013.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):