

Internal notification for: G_0000166497 13136 - Safety Recall - Loss of Battery Charge - Inspect Generator Control Module

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3 attachments







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Date: 5/23/2013

Ref. number: Service / Field Action / G_0000166497

Subject: 13136 - Safety Recall - Loss of Battery Charge - Inspect Generator Control Module

GM CUSTOMER CARE AND AFTERSALES DCS2972 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

May 23, 2013

Subject:

13136 - Safety Recall

Loss of Battery Charge - Inspect Generator Control Module

Models:

2012-13 Buick LaCrosse and Regal; 2013 Chevrolet Malibu Eco

Equipped with eAssist

To:

All Buick and Chevrolet Dealers

Attention:

General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, New Vehicle Sales Manager, Used Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Safety Recall 13136 today. The total number of U.S. vehicles involved is approximately 21,000. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin in early June 2013.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated May 24, 2013. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR) The CIDR will be available June 29, 2013.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):