



**Internal notification for: G_0000166227 13147 - Service Update Bulletin -
Loosening of the Wheel Nuts - Inventory Vehicles Only**
gm_gmssg_q01

05/21/2013 06:47 AM

3 attachments



13147 Bulletin.pdf



13147 VIN List BAC Data.xlsx



GM Style Sheet.css

Your email client does not support HTML messages

Date: 5/21/2013

Ref. number: Service / Field Action / G_0000166227

Subject: 13147 - Service Update Bulletin - Loosening of the Wheel Nuts - Inventory Vehicles Only

**GM CUSTOMER CARE AND AFTERSALES
DCS2969
URGENT - DISTRIBUTE IMMEDIATELY**

Date:	May 21, 2013
Subject:	13147 - Service Update Bulletin Loosening of the Wheel Nuts Inventory Vehicles Only
Models:	2012 Cadillac SRX Equipped with 18" Wheels (RV1/RT4)
To:	All Cadillac Dealers
Attention:	General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Service Update Bulletin 13147 today. The total number of U.S. vehicles involved is 24. Please see the attached bulletin for details.

Also attached is a list of the involved vehicles sorted by BAC. If your BAC is not listed, no further action is required.

Global Warranty Management (GWM)

The Investigate Vehicle History screen in GWM will be updated May 21, 2013.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GM GlobalConnect will be updated in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):