



Internal notification for: G_0000166208 13120B - Service Update - Torque
Converter Clutch Sticking - Revised
gm_gmssg_q01

05/22/2013 10:52 AM

2 attachments



13120B bulletin.pdf



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Date: 5/22/2013

Ref. number: Service / Field Action / G_0000166208

Subject: 13120B - Service Update - Torque Converter Clutch Sticking - Revised

GM CUSTOMER CARE AND AFTERSALES
DCS2968
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 22, 2013

Subject: 13120B - Service Update
Torque Converter Clutch Sticking
Population Expanded

Models: 2013 Buick Enclave, Cadillac SRX & XTS, Chevrolet Equinox,
Malibu, & Traverse, GMC Acadia & Terrain Equipped with 6-Speed
Automatic Transmission (6T70/6T75)

To: All GM Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

Approximately 9,000 additional vehicles have been added to Service Update 13120B. Please discard all
copies of bulletin 13120A.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated with the additional VINs on May 22, 2013.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

13120B bulletin.pdf Acrobat PDF (127.7KB)
13120B