



**Internal notification for: G\_0000165954 13138 - Service Update Bulletin - Turn  
Signal May Not Automatically Cancel  
gm\_gmssg\_q01**

05/15/2013 03:55 PM

3 attachments



13138 Bulletin.pdf



SUB 13138 VIN List BAC Data.xlsx



GM Style Sheet.css

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Date: 5/15/2013

Ref. number: Service / Field Action / G\_0000165954

Subject: 13138 - Service Update Bulletin - Turn Signal May Not Automatically Cancel

**GM CUSTOMER CARE AND AFTERSALES  
DCS2963  
URGENT - DISTRIBUTE IMMEDIATELY**

Date:	May 15, 2013
Subject:	13138 - Service Update Bulletin Turn Signal May Not Automatically Cancel
Models:	2013 Cadillac XTS
To:	All Cadillac Dealers
Attention:	General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager and Warranty Administrator

General Motors is announcing Service Update Bulletin 13138 today. There are approximately 12,000 U.S. vehicles involved. Please see the attached bulletin for details.

**Global Warranty Management (GWM)**

The Investigate Vehicle History screen will be updated in GWM on May 16, 2013.

**Service Update Bulletin (SUB) Information Link**

The SUB Information Link in GM GlobalConnect will be updated in the near future. However, attached is a list of the involved vehicles sorted by dealer BAC. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

**END OF MESSAGE**

**GM CUSTOMER CARE AND AFTERSALES**

Message Attachment(s):

13138 Bulletin.pdf Acrobat PDF (759.9KB)  
13138 Bulletin